#### A New Approach to DSM at BC Hydro

**John Duffy** 

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#### Outline



- BC Hydro background
- Old approach to DSM
- Trigger for new approach
- Notable aspects of new approach

## BC Hydro background



- Third largest electric utility in Canada
- 11,000 MW and 55,000 GWh/yr
- Owned by provincial government
- Pursued DSM for ~15 out of last 20 years

## Old approach to DSM



- Incentive programs targeting all customer sectors
- Public awareness and education program
- In 2002-2007, DSM scaled to meet 1/3 of demand/supply gap

## Trigger for a new approach



- New energy policy from provincial government in 2007
  - BC Hydro to meet 50% of demand/supply gap with DSM
  - utilities to pursue all cost-effective DSM
  - utilities to explore conservation rate structures
- At same time, BC Hydro adopted a long term goal to eliminate load growth through DSM
- Conclusion: can't achieve 50% of gap or eliminate load growth using old approach

## Notable aspects of new approach



- 1. Utility regulatory framework
- 2. External advisory group
- 3. Strategic framework for DSM
- 4. Large industrial: conservation rate structure
- 5. Large industrial: DSM program for existing facilities
- 6. Residential behaviour program
- 7. Sustainable communities program
- 8. Local community engagement
- 9. Codes and standards

## Utility regulatory framework



- Provincial government amended legislation setting out utility regulatory framework
  - In effect:
    - utilities are to pursue all cost-effective DSM
    - regulator is to judge whether they've done that before approving new supply
- Provincial government also passed a regulation that supports justification of utility expenditures on:
  - low income programs
  - DSM initiatives that do not deliver direct energy savings

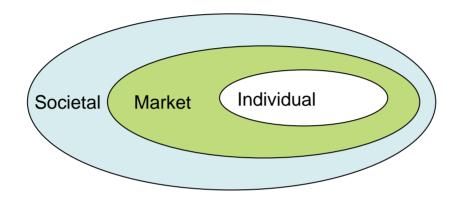
## External advisory group



- 25 members representing diverse interests
- Mandate is to advise BC Hydro on DSM strategy
- Benefits to BC Hydro:
  - Useful ideas and advice
  - Better results in regulatory proceedings
    - Recommendations used to support our positions
    - Increased understanding and support among selected intervenors

### Strategic framework for DSM

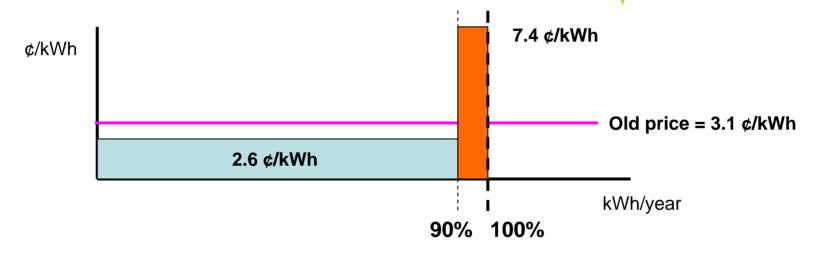




- Individual: influence decisions by individual consumers
- Market: change rules or parameters that affect energy decisions by all consumers
- Societal: change societal norms or patterns that influence energy

## Conservation rate structure for large industrial

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- Customized baseline for each customer
- 0 90% of baseline charged at lower price; everything above 90% charged at higher price
- Provides a higher price signal for conservation than previous DSM incentives
- Encourages operational and maintenance savings

# DSM program for existing large industrial customers



- New rate structure prompted a rethink of this program.
- From:
  - project by project focus
  - DSM incentives
- To:
  - continuous improvement in energy management
  - facilitate customer response to the rate structure

# Continuous improvement in energy management

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Quantify energy management practices & end-use savings potential

- · Energy Studies & Audits
- Energy Management Practices Assessment

Planning

#### Step One

Collect information about customer's operation

Information Gathering Energy Management
Assessment

Continuous Energy Management Improvement

Monitoring & Feedback

Implementation

Building

the Program

Measure, report, target & provide feedback to meet objectives:

· Monitoring, Targeting & Reporting

Execution

Develop a Sustainable Energy Management Program using the following:

- Energy Manager
- · Monitoring, Targeting & Reporting
- . Energy Studies & Audits

Management Commitment

#### Power Smart options chosen by customer might include:

- Monitoring, Targeting & Reporting
- Employee Awareness
- Energy Studies & Audits
- Motor Management Planning
- Pumps Initiative
- Compressed Air Initiative
- Refrigeration Initiative
- Self-Generation Optimization

# Residential behaviour program

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- Program centered around membership on a team
- "Join Team Power Smart and commit to saving 10% in one year"
- Celebrity teams at provincial and community levels
- Behavioural energy saving tips
- Online feedback on progress towards 10% target and performance relative to others
- Incentive for achieving target



## Sustainable communities program



- Focuses on multi-building developments and entire communities rather than single buildings
- Promotes incorporation of energy considerations in local government planning:
  - greater densification
  - more use of renewable district energy and waste heat
- Provides funding for community energy managers in local governments

## Local community engagement



- Aim is to tap influence of community-level organizations
- Sponsor community events for face-to-face interaction
- Partner with trusted organizations to deliver our conservation message
  - e.g. local home builders chapter, Boy Scouts, environmental group, Chamber of Commerce, etc
- Team of regional representatives build relationships with potential partners

#### Codes and standards



- Included savings from planned changes to codes and standards in DSM plan
  - To capture them in demand/supply planning
  - To send the clear message to governments that we are relying on them to come through
  - To support our justification of expenditures in support of changes to codes and standards

#### End result

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Planning to meet ~75% of demand/supply gap with DSM

