Business Data that Drives Decisions.

Presented to:

ACEEE/CEE MT Symposium

www.aham.org

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AHAM

- Formed in 1967
- i Major Appliance Manufacturers
- i Portable Appliance Manufacturers
- Floor Care Manufacturers (new in 2003)
- i Suppliers to Industry
- i Headquartered in Chicago 1967-1999
- Relocated to Washington, DC 1999

VISION

Worldwide Consumer Life Enrichment

MISSION

To Serve A Growing Industry

Major Points Covered

- Major Appliance Division Business Data ProgramOverview
- i Appliance Shipments
- i Appliance Value
- i AHAM Consumer Studies
- i Efficiency Data and Trends
- County Data and ENERGYSTAR Collection

AHAM's Business Data Program

The efforts of AHAM member companies have built a world-class data program.

- Decision-makers throughout our industry, market analysts, government, utilities and private sector, use the data to evaluate our industry.
- AHAM's market data program is a powerful tool due to two of its significant characteristics: accuracy and timeliness.

AHAM 's Business Data Program

AHAM members produce more than 94% of the products shipped for sale within the US.

AHAM collects market information from member companies including:

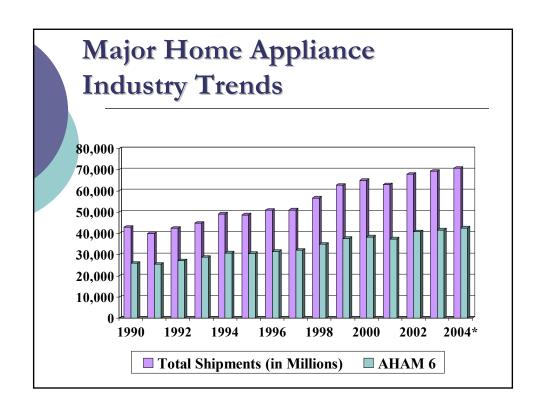
- i Industry shipments, dollar value and characteristics.
- i Most reports are collected and published on a monthly basis; some are done annually.
- This information is collected from participating companies on a confidential basis, aggregated, and reported back to member companies.

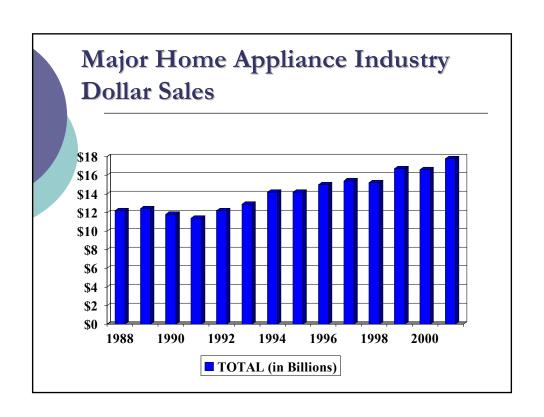
AHAM 's Business Data Program

- i More than 300 reports
 - Weekly, monthly, quarterly, annual and characteristics reports
- i 19 major appliances categories covered
- i AHAM data represents 100% of industry shipments.

Major Home Appliance Industry Shipments

- Major factors that can affect the level of appliance shipments include:
 - Home Sales, Consumer Confidence,
 Increased Earnings, Replacement Purchases,
 Innovative Technologies and Consumer
 Credit.
- AHAM 6 includes Washers, Dryers, Dishwashers, Refrigerators, Freezers, Freestanding and Built-in Ranges





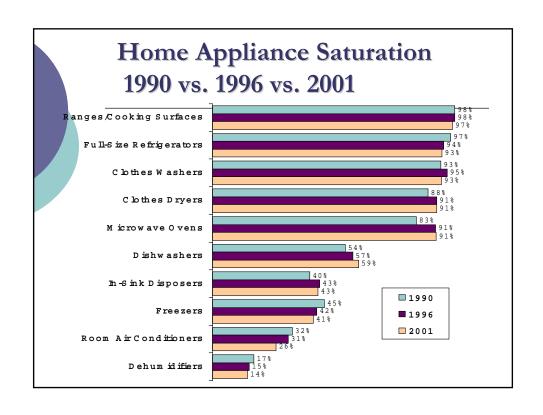
Saturation and Length of Ownership

- i In addition to our manufacturer data collection program, AHAM conducts consumer research.
- i Saturation Study conducted every 5 years.
 - 1991, 1996, 2001.
- i Details the Saturation of major appliances by US census region
- i Includes the reasons and method of disposal, access to multiple appliances, length of ownership, and demographics.

Saturation and Length of Ownership

- i The average length of appliance ownership varies from 6.5 years for a room air conditioners to 11.7 years for freezers
- i In almost every category, the average age of units owned has either slightly decreased or remained the same since 1996, indicating that appliances are being replaced or left behind more often than in 1996

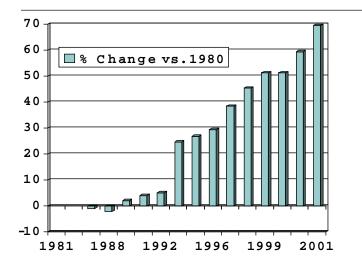




Energy Efficiency Improvements are Dramatic

- i Typical household refrigerator/freezer is over 90% more energy efficient than same unit in 1980
- i Refrigerator running year round consumes less electricity than a 75 watt light bulb
- i Average operating costs have decreased due to these efficiency gains

Clothes Washer Consumption Trends



Federal Efficiency Standards Set Energy Floor

New Clothes washer standards go into effect in 2004, 2007

- 1 22, 35 percent more efficient than today's unit
- □ up to 50% reduction in water usage per machine
- New Refrigerator/Freezer standard went into effect July 2001
- New Room Air Conditioner standard went into effect October 2000
 - **15%** efficiency improvement

AHAM's Business Data Program

National ENERGYSTAR shipment reporting by month began in January 2002.

i Data includes clothes washers, refrigerators, dishwashers and room air conditioners. Council began reporting dehumidifiers in January 2003.

ENERGY STAR Reporting

Factory Shipments by Energy Efficiency For the Twelve Month Period Ending December 31, 2002

		Y ear to D atte		
Product	Energy Star	0 ther	Total	PercentE* of Total
Refrigerators (allover 6.5 cu.ft.)	2,392,028	7,352,316	9,744,344	25%
ClothesWashers	1,059,498	6,685,370	7,744,868	14%
D ishwashers (Portable and Built-In)	2,981,764	3,225,028	6,206,792	48%
Room Air Conditioners	1,141,457	5,011,139	6,152,596	19%

AHAM's Business Data Program

- Significant interest by utilities and others to receive additional energy data.
- Significant company resources required to modify systems to be able to report state level data.
- Manufacturers currently do not have the systems in place to collect state ENERGYSTAR data.
 - i Will require systems upgrades; IT changes.
- AHAM needs assessment to detail costs/benefits before commitment to report.
- Will be decided upon at September Data Council meeting.

AHAM's County Data Program

- AHAM also tracks County Shipment Reports.
- i Very complex report with thousands of data points.
- i Data can be purchased monthly for any US county.
- i Useful for Load trending and forecasting.
- i Rebate program analysis.

County Data Report

Sacramento County, CA

April 2002 Sample

	April	Cumulative YTD
Room Air Conditioner	1,175	2,970
Clothes Washers	2,876	12,152
Built-In Electric Ranges	685	2,837
Elec. Surface Cooking Units	229	819
Refrigerators	3,696	17,059