

# **Developing a Stakeholder Synergy to Develop and Maintain Energy Efficiency Programs for Low-Income Customers**

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# ACEEE Feud

- What are some characteristics of households typically experiencing a high energy burden?

# Characteristics of Households Experiencing High Energy Burden

- Older, less efficient heating and cooling
- Older, less efficient appliances
- Poor insulation and ventilation
- Structural deficiencies
- Tend to be renters

# ACEEE Feud

- Why do energy efficiency programs matter?

# Why do Energy Efficiency Programs Matter?

- Increases efficiency
- Addresses affordability
- Good for the environment
- Educates homeowners and tenants

# Trends in Energy Efficiency Programs for Low-Income Customers

1. Utilities are embracing energy efficiency for the long-term
2. Increased regulatory scrutiny
3. Shift to more consumer behavior focused methods
4. Leveraging technology and advanced metering infrastructure

# Energy Efficiency Collaboratives

- Created through legislation , regulatory orders, or state agencies
- Helps shape states' energy plans, policies and programs
- Engages all stakeholders including consumers, advocates, businesses, and industry experts
- There is no “one size fits all” approach to energy efficiency collaboratives

# Types of Energy Efficiency Collaboratives

- Enhanced collaborative
- Permanent statewide collaborative
- Utility-specific collaborative
- Temporary collaborative
- Utility advisory board



# Role of Energy Efficiency Collaboratives in Maintaining Energy Efficiency Programs for Low-Income Customers

- Increases accountability
- Engages all stakeholders
- Provides forum for discussion and collaborative decision-making
- Encourages ongoing progress and program assessment