

**Val Jensen**

Senior Vice President, Customer Operations

ComEd

1919 Swift Drive

Oakbrook, IL 60521

[Val.jensen@comed.com](mailto:Val.jensen@comed.com)

As senior vice president for Customer Operations, Mr. Jensen is responsible for managing development and delivery of the Company's customer-facing products and services, including the customer contact center, eChannels, metering, billing and ComEd's \$350M annual portfolio of demand response and energy efficiency programs. He is also responsible for deployment and management of ComEd's AMI system and associated customer products and services, for leading development of the Exelon Utilities customer experience business intelligence/data analytics strategy, and for coordinating the company's utility of the future strategy. Prior to

assuming this role, Mr. Jensen was vice president for Marketing and Environmental Programs. Val joined ComEd in 2008 after eight years at ICF Consulting, where he served as senior vice president managing the firm's San Francisco office. Previously, he worked for the U.S. Department of Energy from 1994-1999, where he served on the staff of the Assistant Secretary for Energy Efficiency and Renewable Energy and directed the Chicago regional office. Between 1980 and 1991, he worked for the Illinois Department of Energy and Natural Resources and led the statewide utility resource planning program.

Val serves on the boards of the Alliance to Save Energy, Chicago Lighthouse for the Blind and the Energy Foundry, and previously served on the U.S. DOE's Electricity Advisory Committee. He was a founding board member of the Midwest Energy Efficiency Alliance. He holds a BA from Hamline University and a MPA from the Humphrey Institute of Public Affairs at the University of Minnesota.

---