

2015 ACEEE Intelligent Energy

The Role of Time Varying Pricing ICT to encourage Energy Efficiency

## Everybody loves time variant rates

California Rolls Out Default Time-Of-Use Rates

June 8th, 2015 by Rocky Mountain Institute

**GRID OPTIMIZATION** 

Smart Utility Rates Could Slash Grid Investment Costs and Monthly Bills

**ENERGY STORAGE** 

How Solar, Batteries and Time-of-Use Pricing Can Add Up to Value

The future of rate design: Why the utility industry may shift away from fixed charges

RATE DESIGN FOR THE DISTRIBUTION EDGE

ELECTRICITY PRICING FOR A DISTRIBUTED RESOURCE FUTURE

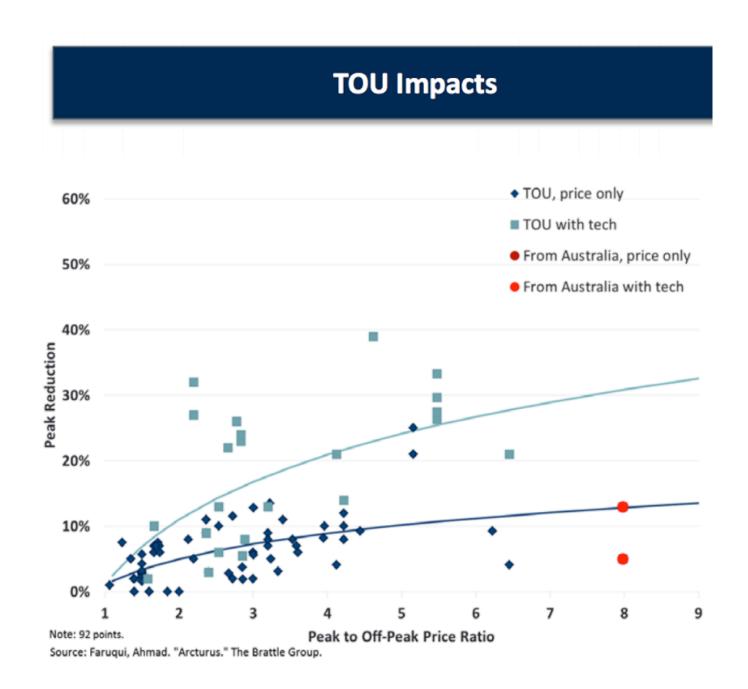
## And for good reason!

Fairness - More accurately/fairly pass along true energy costs to customers

Cost Reduction (Short Term) - Shape load to generation to reduce overall costs

Cost Reduction (Long Term) - Avoid future infrastructure development

## Pilots have proven that rates can shift load



~ 10%
ToU, price only

~20%

ToU with Tech

## And they're available to many Americans

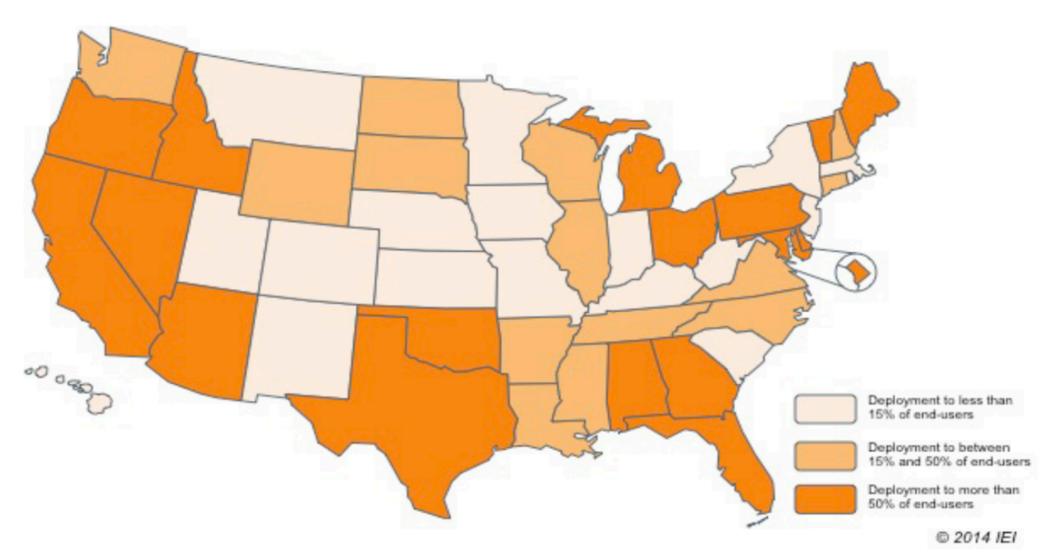
65M

Access to ToU Rates

50M

Have Smart Meters

Figure 2. Expected Smart Meter Deployments by State by 2015



Note: Figure 2 shows the extent of smart meter deployments by state by 2015 that are either completed, underway, or planned. This map does not include automatic meter reading (AMR) installations.

## But customers are historically resistant

US households could be on ToU rates

US households are on ToU rates





They are just different than what a customer is used to

Another thing to worry about /monitor

Could lead to increased bills - there are likely going to be losers

# How do we drive adoption?

## Design principles that have worked for Nest

Make it familiar.

Simple customer promise.

Does it for you.

### Make it familiar.

Simple customer promise.

Does it for you.





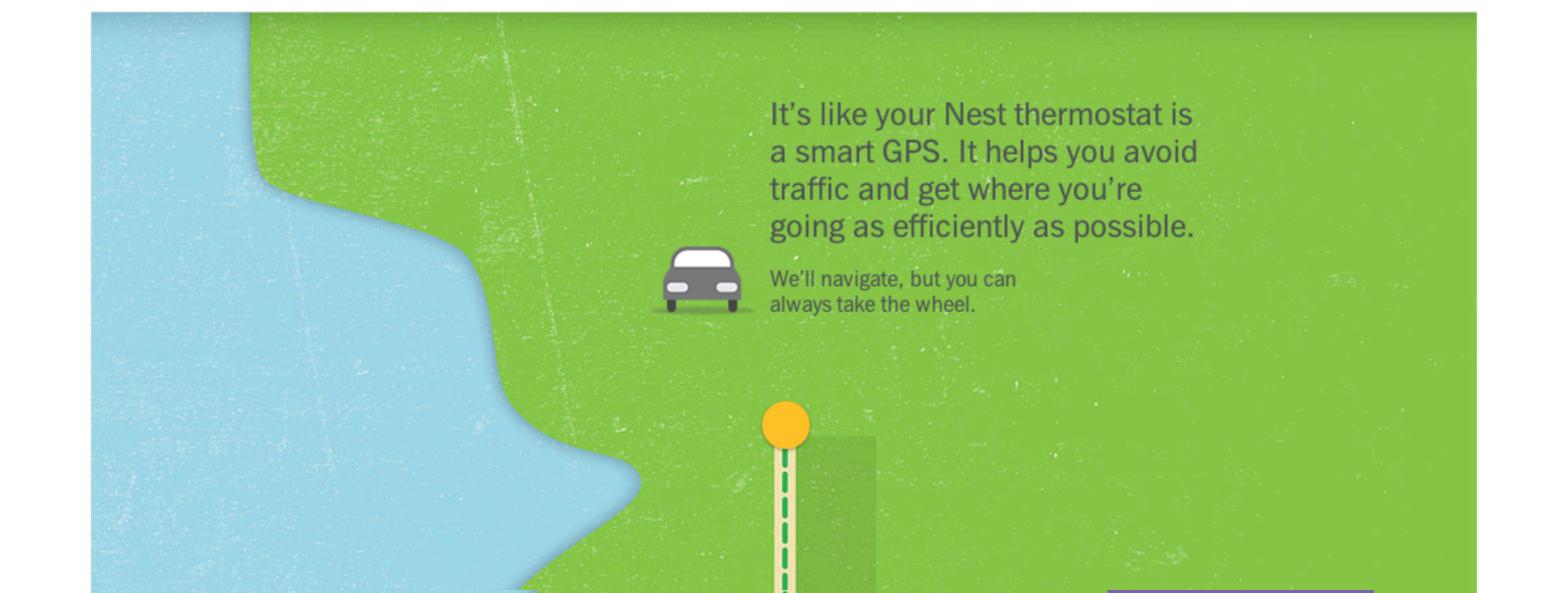


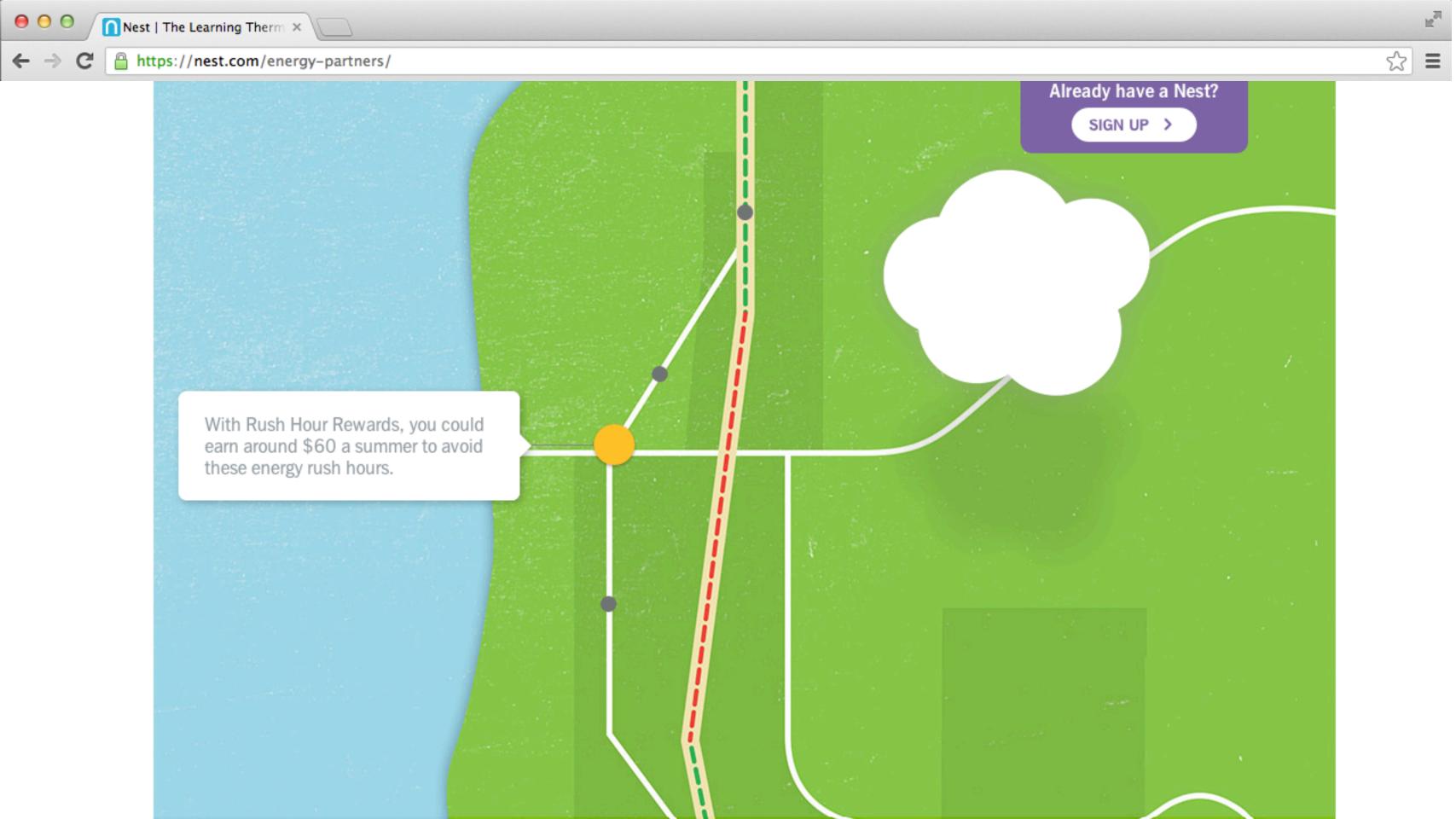
## Rush Hour Rewards

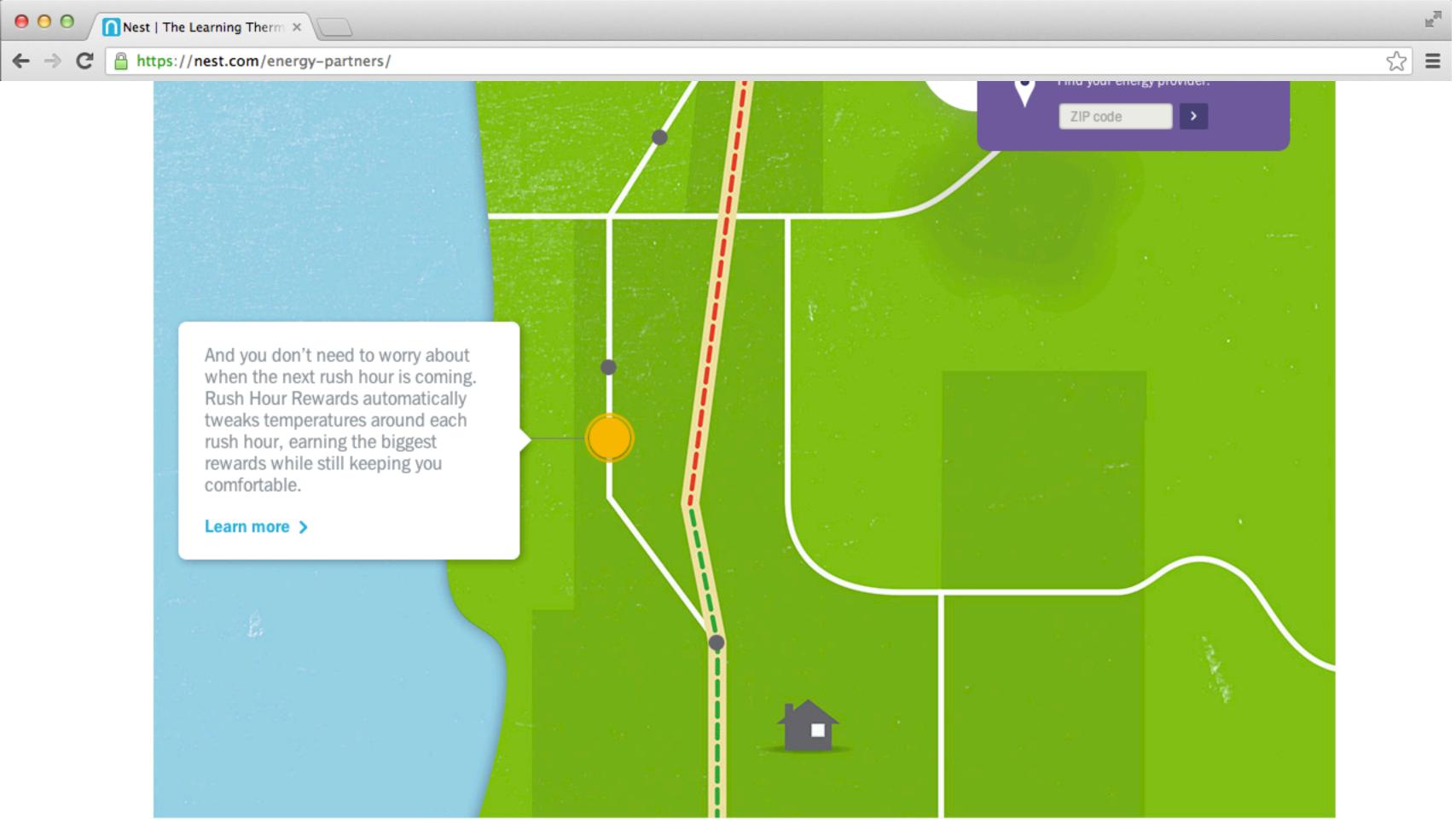
Air conditioning accounts for about half the energy used in a home. So when everyone cranks up the AC on hot days, demand for energy spikes and SCE has to bring on costly additional power to avoid outages.

Already have a Nest?

Turns out, it's better for SCE to just pay you to use less energy on these days. Then Rush Hour Rewards steps in to help you maximize your earnings, while you stay comfortable and in control.







Make it familiar.

Simple customer promise.

Does it for you.

## Two simple value propositions



Rewards

Savings

## Two simple value propositions





Get paid \$XX/year to reduce during peak hours

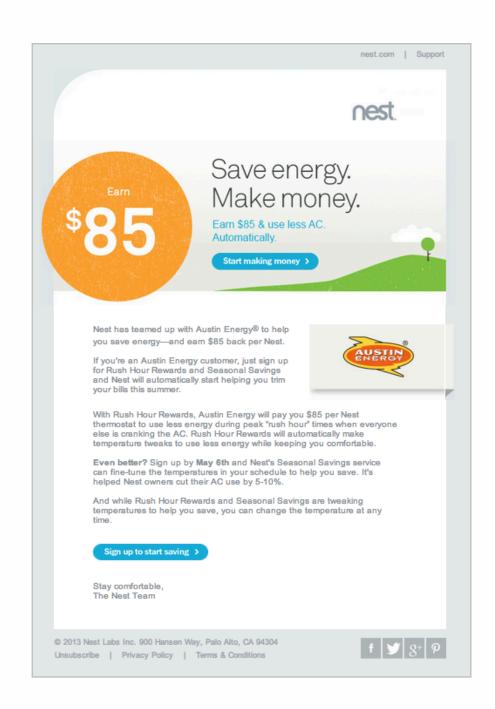
#### Rush Hour Rewards

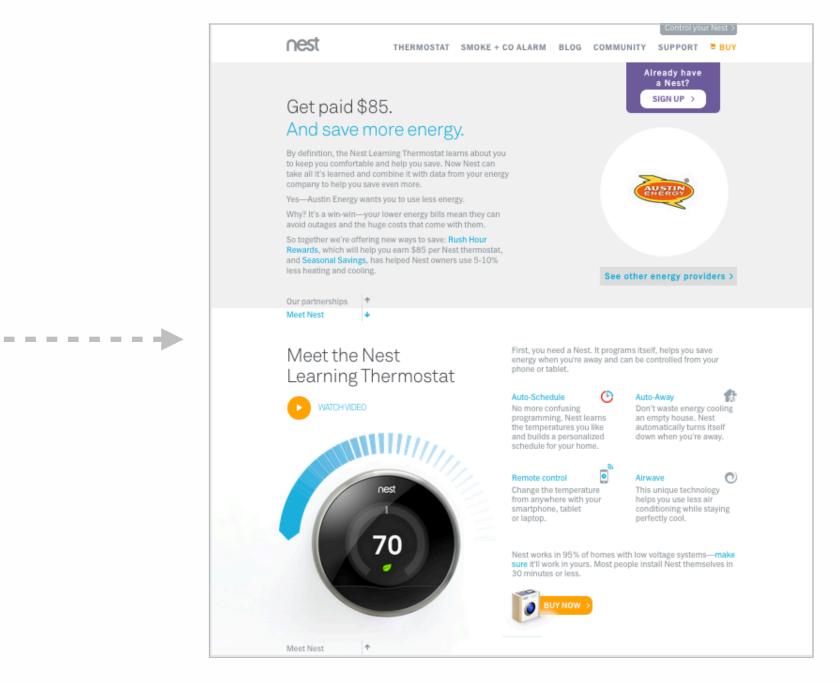


Save 5-10% on your HVAC usage

Seasonal Savings

# Austin Energy: RHR Case Study





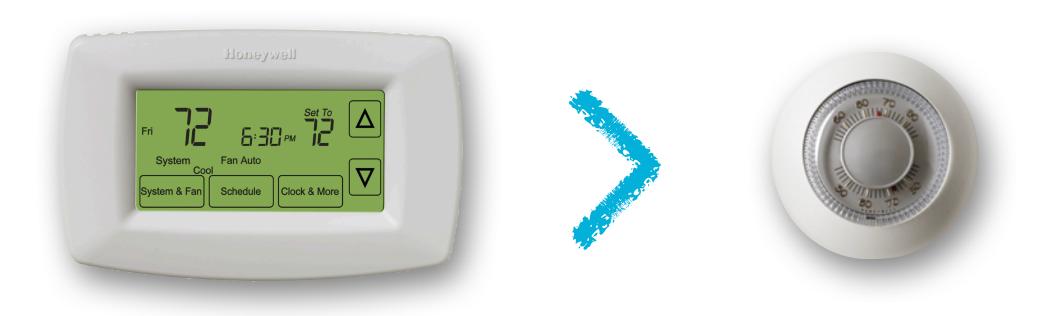
70% Opened email

25% Clicked through to site

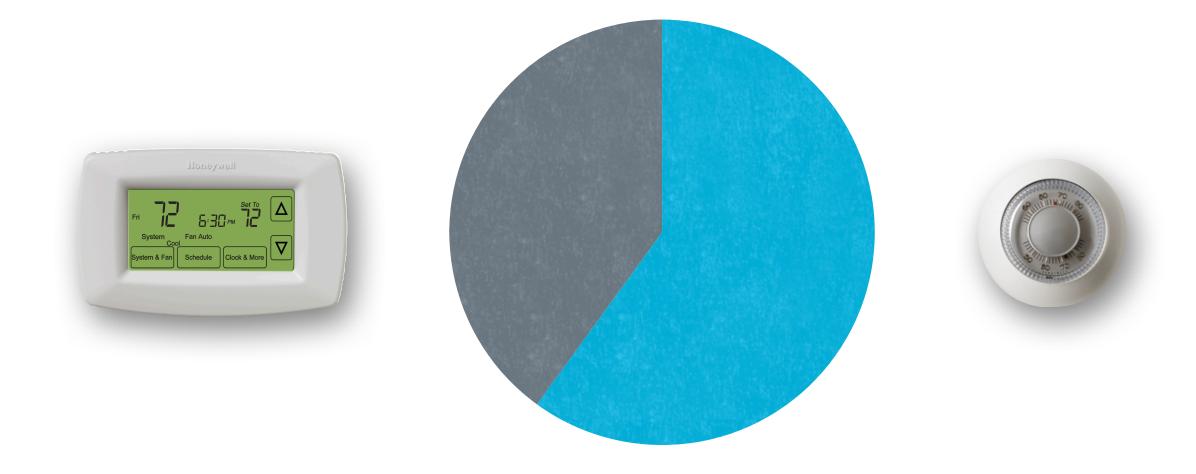
Make it familiar.

Simple customer promise.

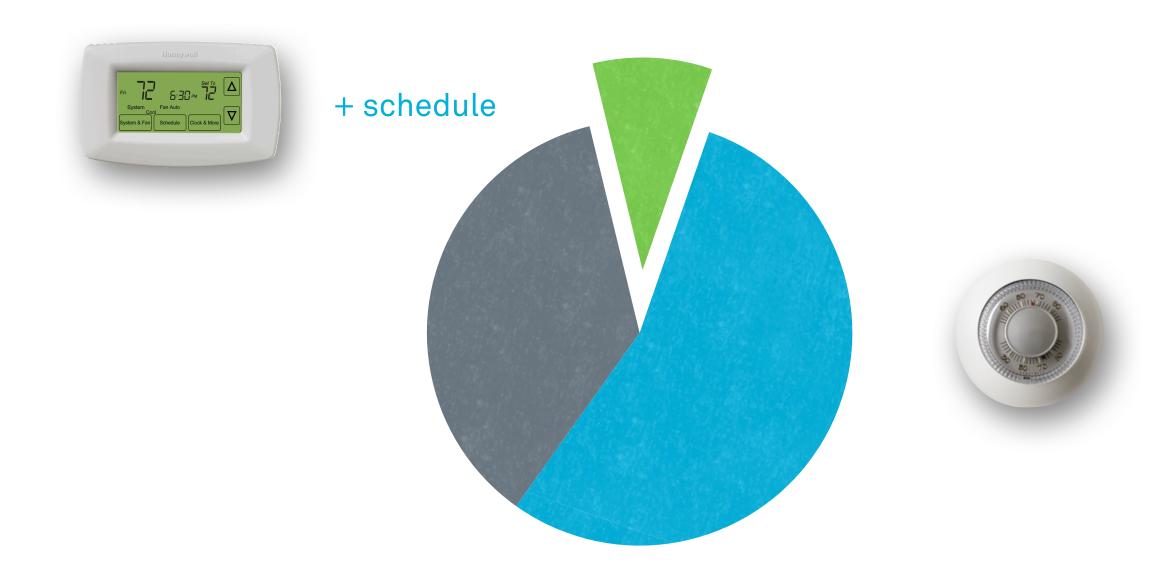
Does it for you.



A programmable thermostat can save up to 20% more energy than a traditional one



Less than half of homes have a programmable thermostat.



Only 10% have ever set a specific schedule.

Does the thinking so you don't have to





#### Auto-Schedule<sup>™</sup>

Just turn it up and down. It learns the temperatures you like and programs itself.



#### Auto-Away™

It automatically adjusts the temperature after you leave. So you don't heat or cool an empty home.



Make it familiar.

Simple customer promise.

Does it for you.



If a setpoint adjustment is made, the customer gets a chance to reconsider