Panel 7 Paper  
**Energy Saving Behavior for the 21st Century**  
Zachery Ambrose, Performance System Development  

*Choices, Choices: Results from 2012-2013 California Customer Intercept Surveys on Consumer Lamp Purchasing Decisions*  
Geoff Barker, DNV GL  

Panel 7 Paper  
**Myths of Low Income Energy Efficiency Programs: Implications for Outreach**  
Serj Berelson, OPOWER  

Panel 2 Paper  
**Evaluation of a Low-Income Energy Efficiency Program**  
Jacqueline Berger, APPRISE  

*Mapping Efficiency Potential for U.S. Residential Buildings*  
Craig Christensen, National Renewable Energy Laboratory  

*Software as a Solution to All Your Technical Reference Manual (TRM) Problems*  
Michael Dunphy, Energy Software LLC  

Panel 8 Paper  
**Building Energy Code Compliance in Developing Countries: The Potential Role of Outcome-Based Codes in India**  
Meredydd Evans, Pacific Northwest National Laboratory  

Panel 2 Paper  
**Tool Time: How PG&E Organized Financing Program Development**  
Alfred Gaspari, Pacific Gas & Electric  

Panel 2 Paper  
**Timely Industry Research to Make Your Program Better, Faster**  
Laura Giannini, TRC Energy Services  

Panel 7 Paper  
**Energy Efficiency Upgrade Behavior of California Social Initiative Participants**  
Ria Langheim, California Center for Sustainable Energy  

*SEAD Technical Assistance on S&L Policies around the World*  
Virginie Letschert, Lawrence Berkeley National Laboratory  

Panel 4 Paper  
**Discrepancy, What Discrepancy? The Real Reasons for the Gap between Claimed and Verified Savings**  
Al Lutz, Itron  

*Who’s Messing with the Lights?*  
Tom Mayer, Itron  

Panel 7 Paper  
**The Role of Awards Programs in Stimulating Energy Efficient Behavior: A Study of Award Winners**  
Christa McDermott, University of Michigan (Elizabeth Malone presenting)  

Panel 2 Paper  
**Customer Engagement Experiment: Which Follow-Up Strategies Turn Home Energy Audits into Energy Savings?**  
Kate Scott, Energy Trust of Oregon  

Panel 8 Paper  
**Superefficient Refrigerators: Opportunities and Challenges for Efficiency Improvement Globally**  
Nihar Shah, Lawrence Berkeley National Laboratory
Panel 8 Paper

Calculating Avoided Emissions Should be a Standard Part of EM&V and Potential Studies
John Shenot, The Regulatory Assistance Project

General Economic Forecasting of Demand Response, Energy Efficiency, and Distributed Generation
Alexander Smith, Georgia Tech

Someone Turned Off the Light: Consumer Choice after CFL Subsidies
Andrew Stryker, DNV GL

Smart Thermostats and Set Point Messaging: Savings Results from a Large Experiment
Michael Sullivan, Freeman, Sullivan, & Co.

A Success Story
Lauren Westmoreland, Southeast Energy Efficiency Alliance

Evaluating Energy Efficiency and Demand Response in the PNNL Lab Homes
Sarah Widder, Pacific Northwest National Laboratory