

Retail Markets

How to Get Utilities, OEMs, and Retailers on the Same Page

We change the way people use energy™

- Why work together?
- Experience in the Northwest
- Lessons learned

Agenda



Why work together?

Utilities 3rd party product endorsement, post-purchase rebate

Increase HPWH sales

Retailers

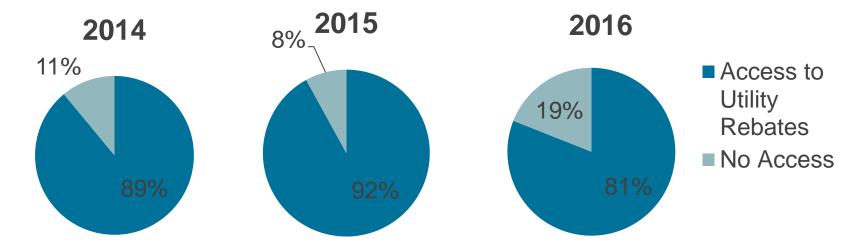
Clear call-to-action, outthe-door price

Manufacturers Product benefits and branding

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Value of Utility Participation

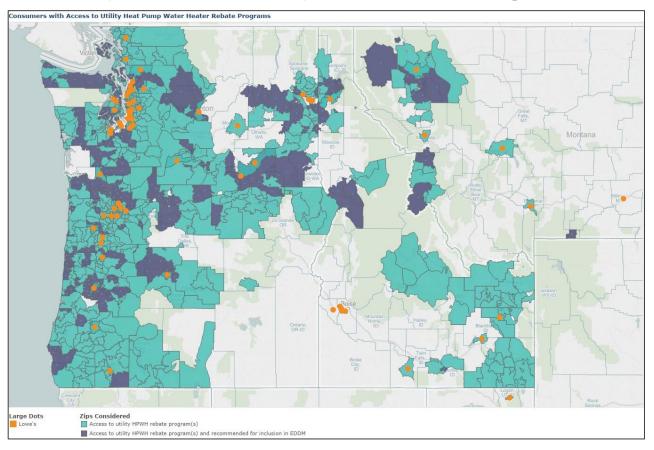
HPWH Promotional Sales in the Northwest



Experience in the Northwest

- Every-Door-Direct-Mail (EDDM) has been popular and successful
- 2015 EDDM
 - **30** utilities participated
 - 50% better performance in high potential ZIP codes
- 2014 EDDM
 - 21 utilities participated
 - 250% better performance from in high potential ZIP codes

Identify opportunity and funding source

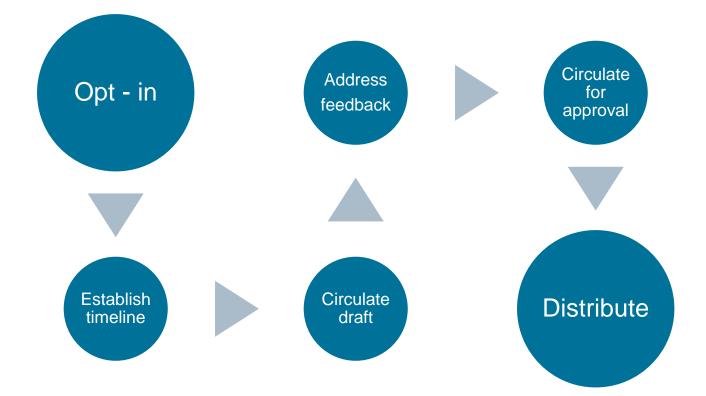




Coordinate on messaging



Create clear process for utility participation



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- Identify opportunity and funding source
- Collaborate on messaging
- Create clear process for utility participation
- Implement

Three Things to Remember

- Communication is key to collaboration
- Collaboration takes time and coordination
- Collaboration builds relationships and delivers results
- Any questions?

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Thank you