

HPWH Demand Flexibility Study

Preliminary Results



Pierre Delforge, NRDC, pdelforge@nrdc.org

Ben Larson, Ecotope, ben@ecotope.com

Sponsored by:



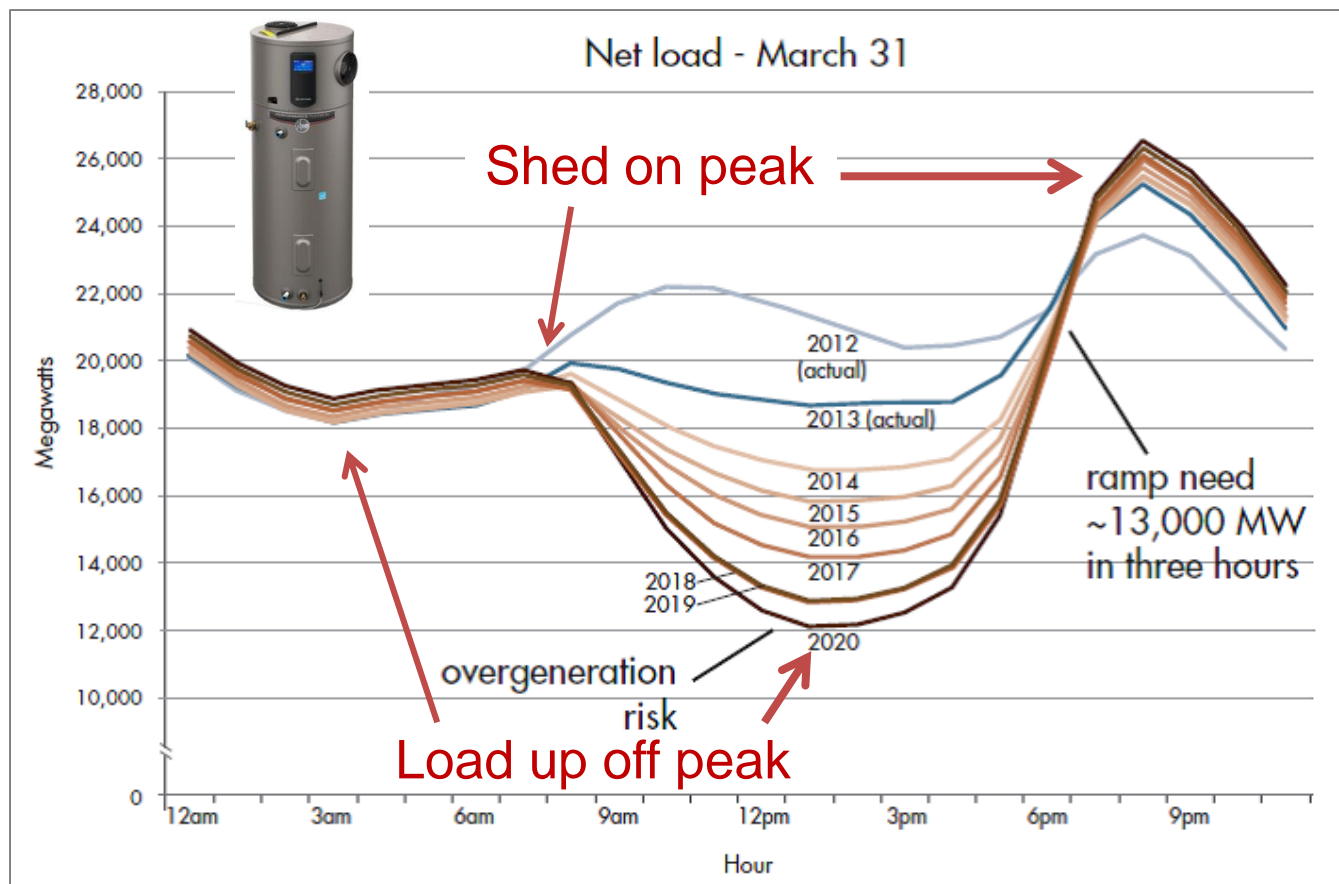
Agenda

1. Objective and Scope

2. Methodology

3. Preliminary Findings

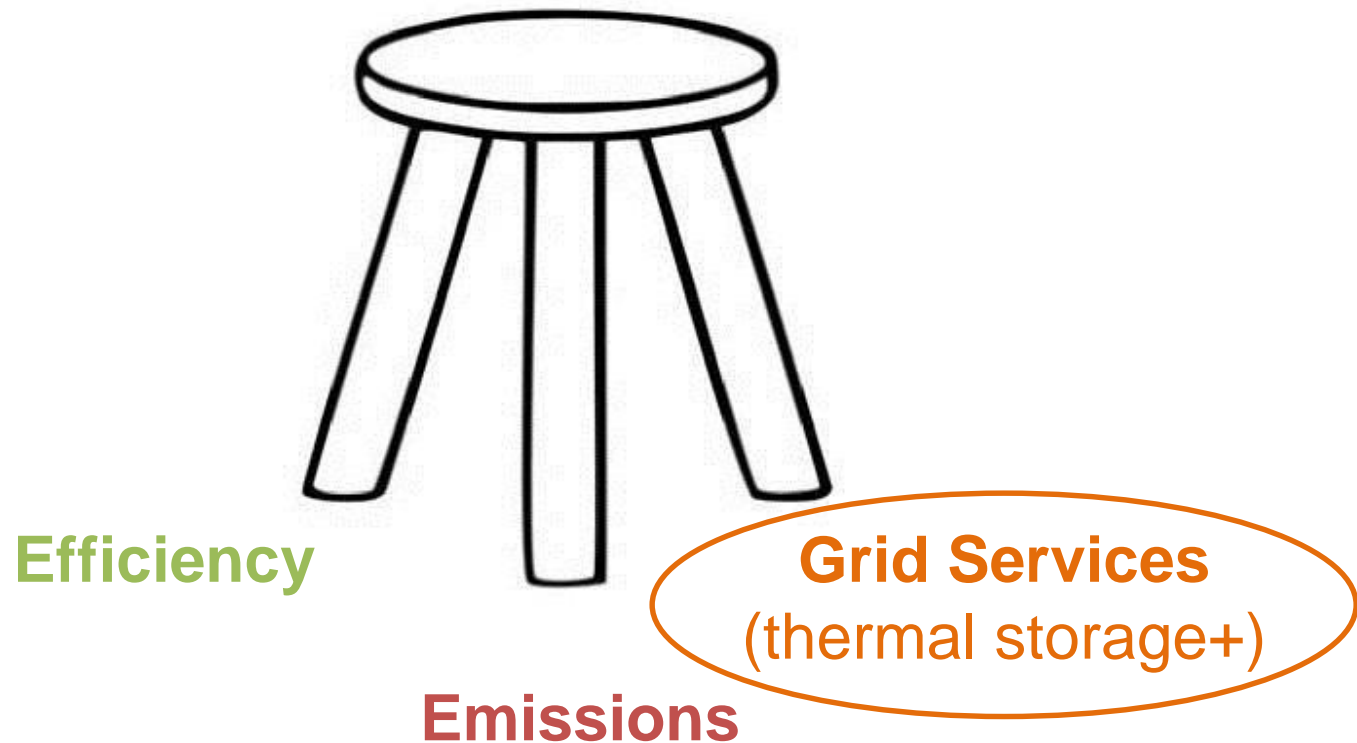
Study objective: Assess heat pump water heater demand flexibility potential in California



- How much can HPWH thermal storage reduce customer and grid costs?

Why does NRDC care? Fully valuing benefits of advanced electric water heating is key accelerate its adoption

Advanced Water Heating



Key questions

1. Myth or reality?

- Evaluate common perception that “HPWH are not well suited to DR...”

2. Thermal storage

- Evaluate HPWH thermal storage capacity and cost

3. Costs benefits

- Customer bills
- Utility/societal marginal costs

4. Energy efficiency

- Storage efficiency penalty
- Resistive element avoidance

5. GHG emissions benefits

- GHG reductions from HPWH load shifting

6. Load coincidence

- Grid peak
- Solar / duck curve

7. Assurance of service

- Ensure load shifting does not compromise customer hot water delivery

Study approach

2 parts:

1. Simulation

- Ecotope HPWHsim simulation model

2. Lab testing

- 4 HPWH models:
 - Rheem, 50 gallons
 - AO Smith, 66 gallons
 - Bradford White, 80 gallons
 - Sanden, 83 gallons
- Calibrate Ecotope's model
- Validate simulation results

Agenda

1. Objective and Scope

2. Methodology

3. Preliminary Findings

Price Signals: What to Optimize HPWH Operation for?

| Price Signal | Objective |
|--|---------------------------------------|
| Utility marginal costs (PG&E 2024) , including energy, emissions, capacity, T&D, no retail rate adder. | Grid energy/societal cost perspective |
| Residential TOU rate: hypothetical “Flexible water heating” rate, developed by NRDC based on PG&E 2024 marginal costs | Consumer bills |
| TDV + NEM2: CEC’s 30-yr present value projection of grid energy costs + Net Energy Metering (NEM2) | CA 2019 building code |

Hourly Marginal Costs (PG&E 2024) – Annual Average

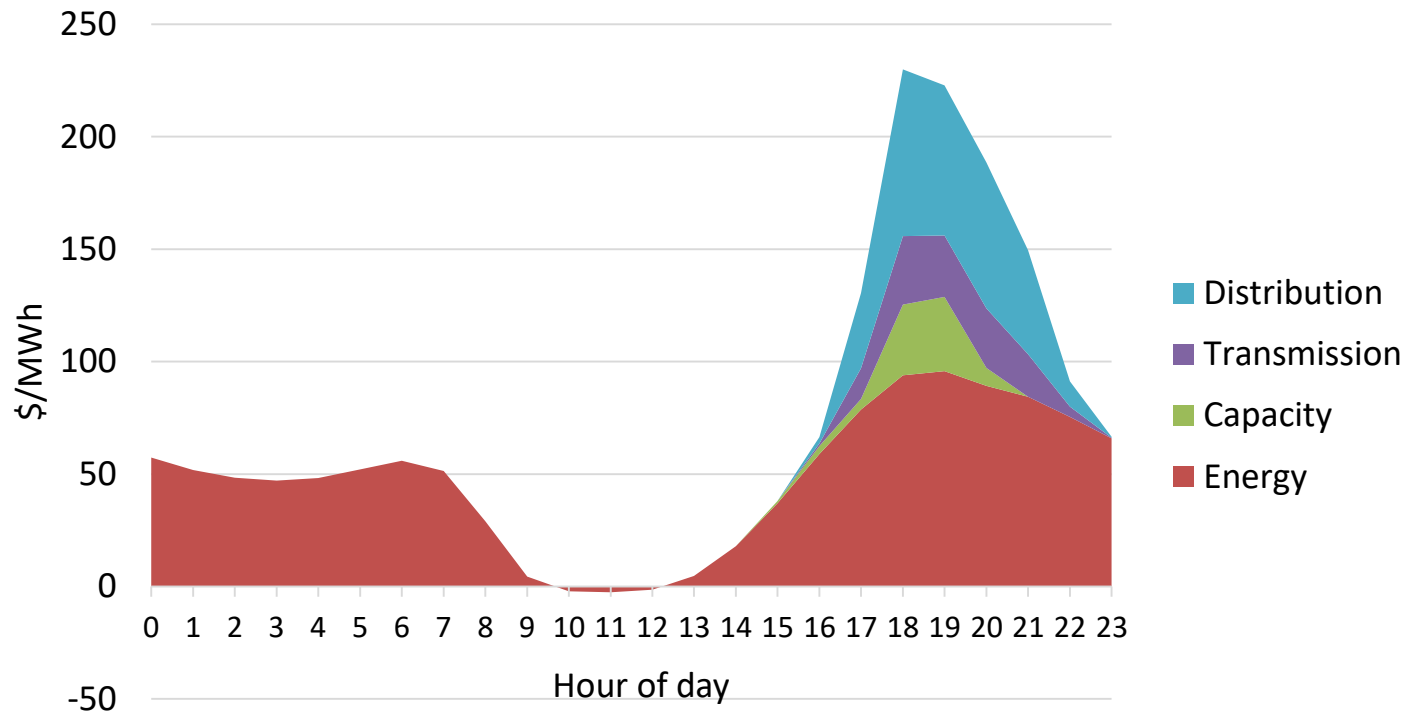


Chart shows annual average of hourly values for simplicity.
Price schedule has 8760 hourly values for entire year.

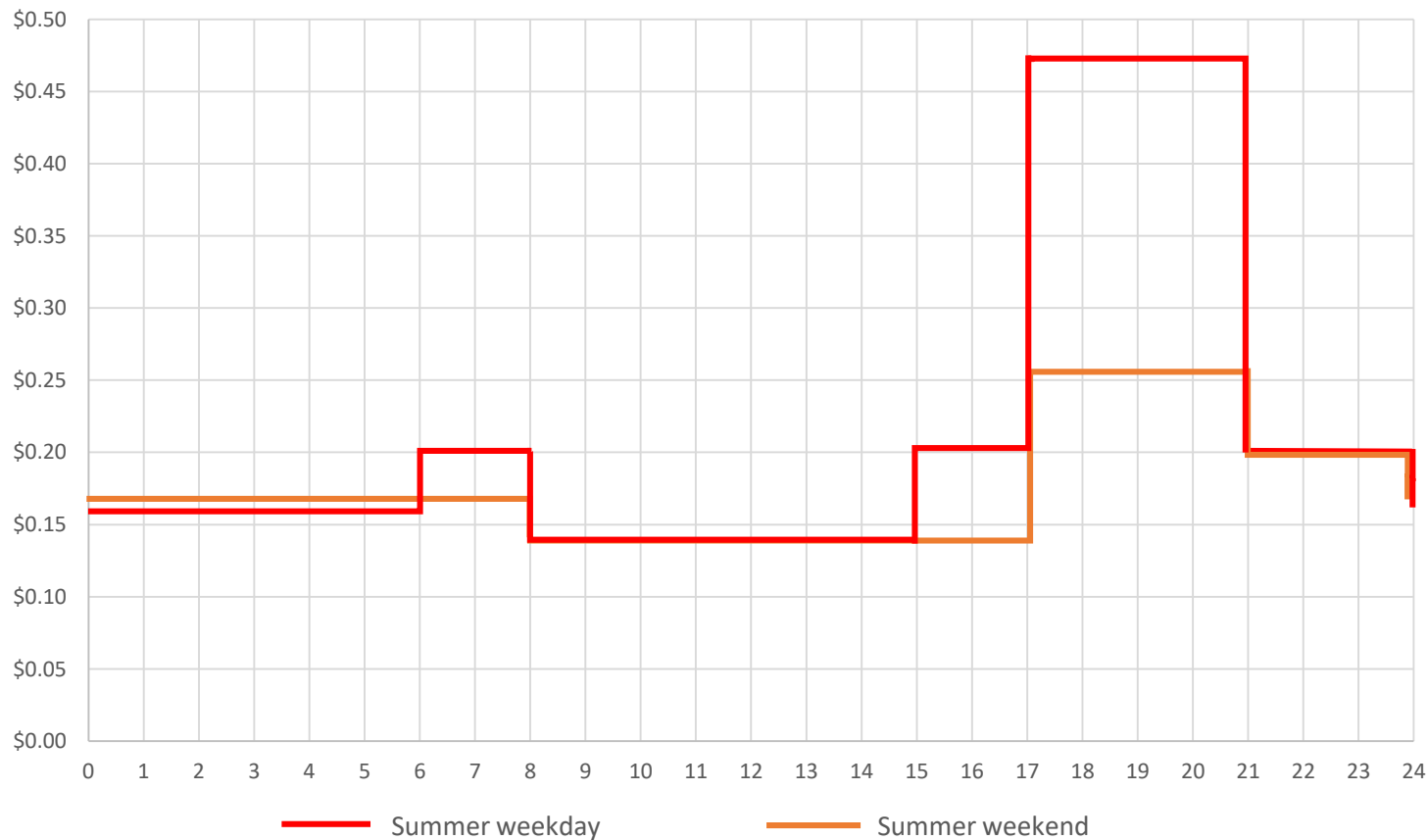
Hourly Marginal Costs (PG&E 2024) – Monthly Average

| Average of CZ3 (\$/kWh) | Hour of Day | | | | | | | | | | | | | | | | | | | | | | | |
|----------------------------|-------------|------|------|------|------|------|------|------|------|-------|-------|-------|-------|-------|-------|-------|------|------|------|------|------|------|------|------|
| | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| 1 | 0.05 | 0.04 | 0.04 | 0.04 | 0.05 | 0.06 | 0.06 | 0.06 | 0.05 | 0.01 | 0.01 | 0.01 | 0.00 | 0.01 | 0.02 | 0.05 | 0.09 | 0.12 | 0.15 | 0.15 | 0.15 | 0.11 | 0.07 | 0.05 |
| 2 | 0.05 | 0.05 | 0.05 | 0.05 | 0.05 | 0.06 | 0.07 | 0.06 | 0.04 | 0.02 | 0.01 | 0.01 | 0.01 | 0.01 | 0.03 | 0.05 | 0.07 | 0.10 | 0.13 | 0.13 | 0.12 | 0.09 | 0.07 | 0.06 |
| 3 | 0.05 | 0.05 | 0.05 | 0.05 | 0.05 | 0.05 | 0.06 | 0.06 | 0.03 | 0.00 | -0.01 | -0.01 | -0.01 | -0.01 | 0.00 | 0.02 | 0.04 | 0.07 | 0.11 | 0.12 | 0.12 | 0.10 | 0.08 | 0.06 |
| 4 | 0.05 | 0.04 | 0.04 | 0.03 | 0.03 | 0.04 | 0.04 | 0.04 | 0.00 | -0.02 | -0.03 | -0.03 | -0.03 | -0.03 | -0.02 | -0.02 | 0.00 | 0.04 | 0.07 | 0.10 | 0.11 | 0.11 | 0.08 | 0.06 |
| 5 | 0.05 | 0.04 | 0.03 | 0.03 | 0.03 | 0.03 | 0.04 | 0.02 | 0.00 | -0.02 | -0.02 | -0.02 | -0.02 | -0.02 | -0.01 | 0.00 | 0.03 | 0.06 | 0.08 | 0.10 | 0.10 | 0.10 | 0.08 | 0.06 |
| 6 | 0.06 | 0.05 | 0.05 | 0.04 | 0.04 | 0.04 | 0.04 | 0.02 | 0.00 | -0.01 | -0.01 | -0.01 | -0.01 | -0.01 | 0.00 | 0.02 | 0.04 | 0.06 | 0.09 | 0.13 | 0.14 | 0.13 | 0.09 | 0.07 |
| 7 | 0.07 | 0.06 | 0.06 | 0.06 | 0.05 | 0.05 | 0.06 | 0.04 | 0.03 | 0.01 | 0.01 | 0.02 | 0.02 | 0.03 | 0.04 | 0.05 | 0.07 | 0.09 | 0.16 | 0.18 | 0.20 | 0.17 | 0.11 | 0.08 |
| 8 | 0.07 | 0.06 | 0.06 | 0.06 | 0.06 | 0.06 | 0.06 | 0.06 | 0.04 | 0.02 | 0.01 | 0.02 | 0.02 | 0.03 | 0.05 | 0.06 | 0.08 | 0.14 | 0.30 | 0.32 | 0.28 | 0.21 | 0.11 | 0.08 |
| 9 | 0.06 | 0.06 | 0.06 | 0.05 | 0.05 | 0.06 | 0.06 | 0.06 | 0.03 | 0.00 | -0.01 | -0.01 | 0.00 | 0.00 | 0.02 | 0.05 | 0.12 | 0.51 | 1.04 | 0.85 | 0.56 | 0.40 | 0.17 | 0.08 |
| 10 | 0.06 | 0.06 | 0.06 | 0.05 | 0.05 | 0.06 | 0.06 | 0.06 | 0.05 | 0.01 | -0.01 | 0.00 | 0.00 | 0.00 | 0.02 | 0.04 | 0.07 | 0.13 | 0.34 | 0.27 | 0.19 | 0.15 | 0.10 | 0.07 |
| 11 | 0.06 | 0.06 | 0.05 | 0.05 | 0.06 | 0.06 | 0.07 | 0.06 | 0.03 | 0.01 | 0.00 | 0.00 | 0.00 | 0.01 | 0.03 | 0.06 | 0.08 | 0.11 | 0.13 | 0.12 | 0.12 | 0.10 | 0.08 | 0.07 |
| 12 | 0.06 | 0.05 | 0.05 | 0.05 | 0.06 | 0.06 | 0.07 | 0.07 | 0.05 | 0.02 | 0.01 | 0.01 | 0.01 | 0.02 | 0.04 | 0.07 | 0.09 | 0.13 | 0.15 | 0.15 | 0.14 | 0.11 | 0.07 | 0.06 |

1. Chart shows monthly average of hourly values, \$/kWh. Simulation uses hourly price schedule (8760 hours/year).
2. Calculation of total hourly marginal cost based on PG&E's 2024 variable marginal costs. Includes energy, capacity, transmission, and distribution.

Residential Time of Use: Hypothetical NRDC “Flexible Water Heating” Rate

Reflective of PG&E 2024 marginal costs. 3x peak/off-peak price differential. Morning partial-peak to reflect morning energy marginal cost mini-peak.



Control Strategies: How to optimize HPWH operation for price schedules

3 levels of “smartness”, to evaluate their relative effectiveness:

1) **Simplest: On/off timer**

- Can be installed by user/electrician/plumber, available with current technology.
- Response only to a known, fixed price TOU price schedule

2) **Smarter: Load-up / shed**

- Load up to 135F/145F/155F during price trough, shed on peak, 125F rest of the time
- Site or cloud controls
- Fixed price TOU price schedule

3) **Smartest: Advanced price optimization, grid-connected**

Hourly optimization based on look-ahead price signal received via outside communication.

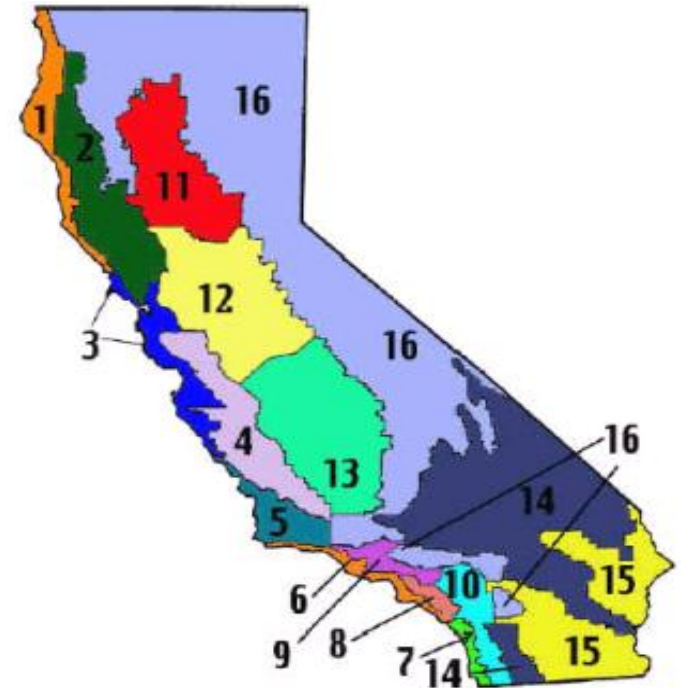
- Grid connectivity and new control functions needed
- Responds to any price schedule: dynamic or TOU

Simulation Runs

Optimization parameters:

| Input values | # of values |
|---|---------------|
| Price signals: Utility marginal costs, TOU, TDV-NEM2 | 3 |
| Units: Hybrid HPWH (50, 65, 80-gal), HP-only (50, 80-gal, Sanden Gen3-80), ERWH (50, 65, 80-gal) | 11 |
| Max water temp: 125, 135, 145, 155 | 4 |
| Climate zones: all 16 CA climate zones | 16 |
| Draw patterns: 1-5 bedrooms (from CEC compliance tool CBECC-Res) | 5 |
| Control strategies: On/Off Timer, Load-up/Shed, Advanced | 3 |
| Total Scenarios | 31,680 |

California climate zones:



How to assess if a simulation scenario is successful?

Simulation scenario successful if:

1. Controls do not compromise customer hot water delivery

(# gallons delivered < 105F) < 0.3% *

AND

2. Costs no higher than uncontrolled case

Price arbitrage gains > cost of increased energy use

* Hiller C., ASHRAE 1998, DHW sizing guideline: 12 runouts / year. Corresponds to 0.3% missed gallons

Agenda

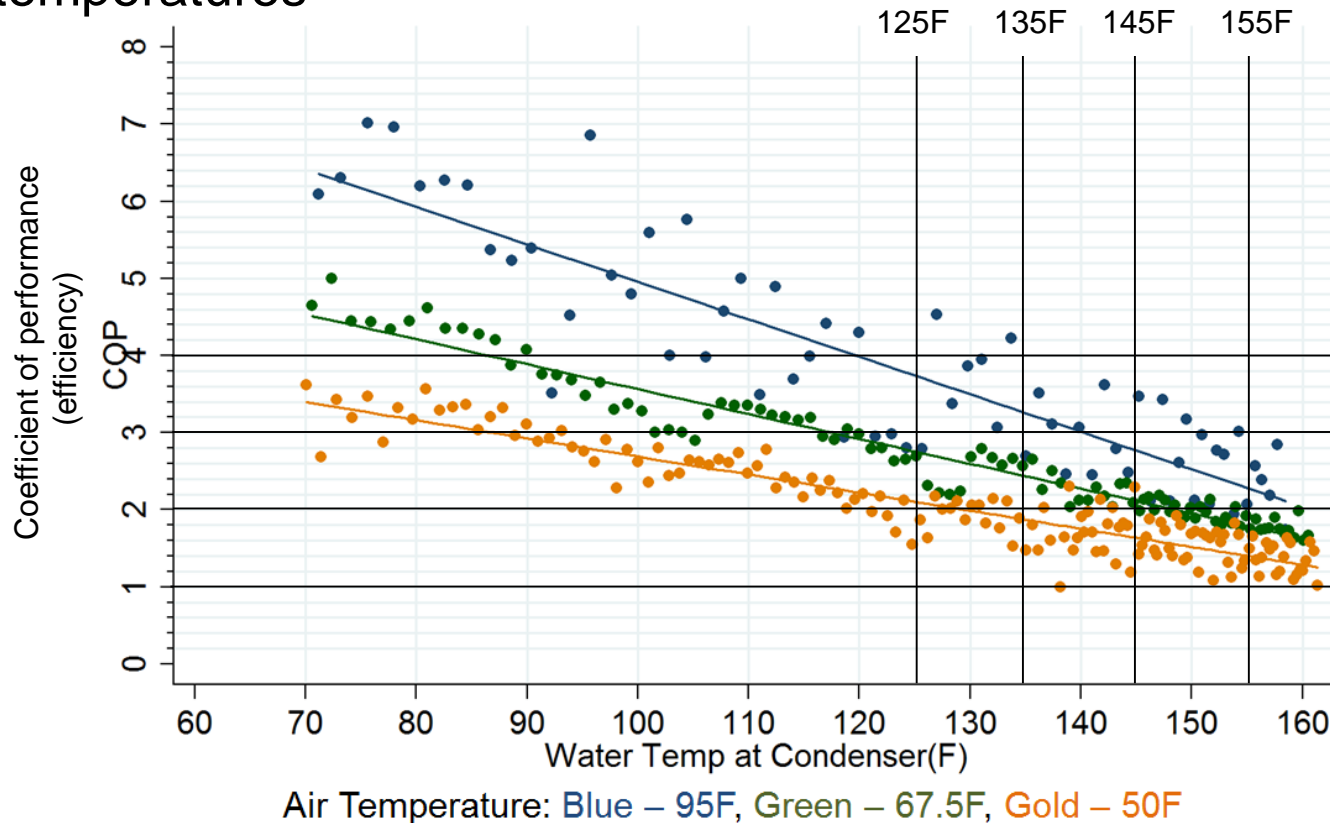
1. Objective and Scope

2. Methodology

3. Preliminary Findings

Compressor efficiency decreases and thermal losses increase at higher set points

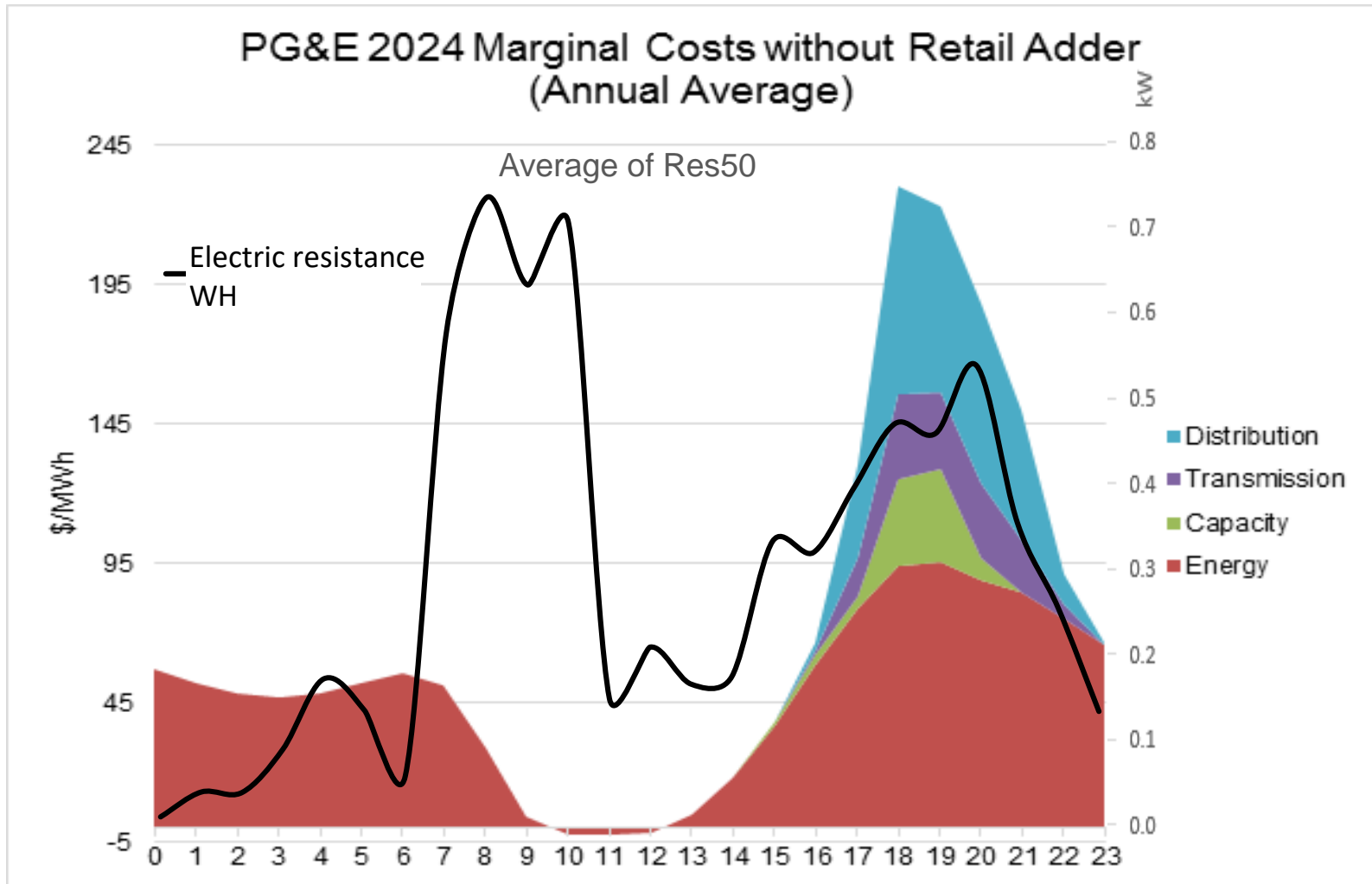
- Lab testing measured compressor efficiency at higher water temperatures



- Trade-off between thermal storage and energy efficiency

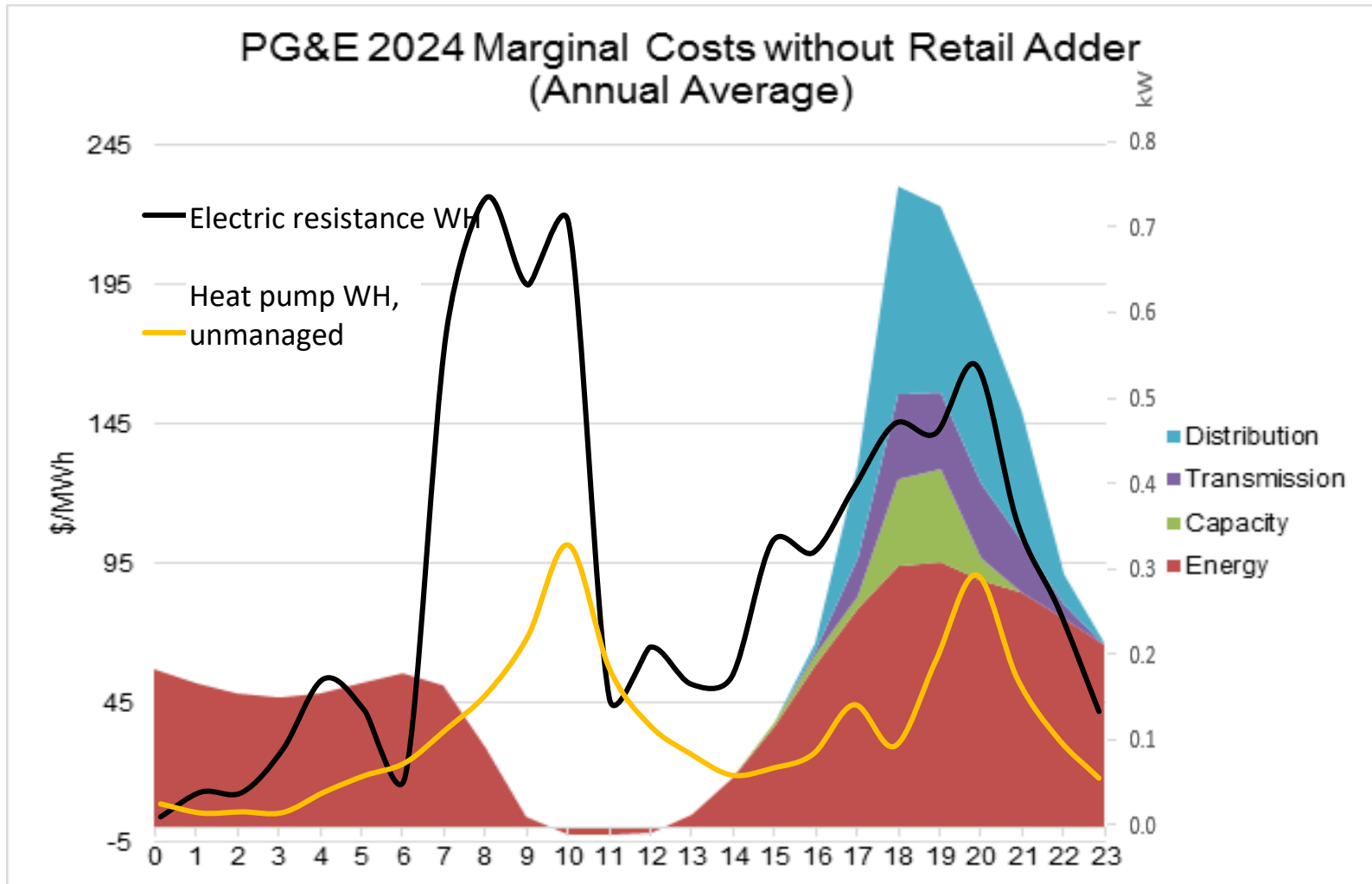
Sample results

CZ12, 3 bedrooms, 50G ERWH, 66G HPWH



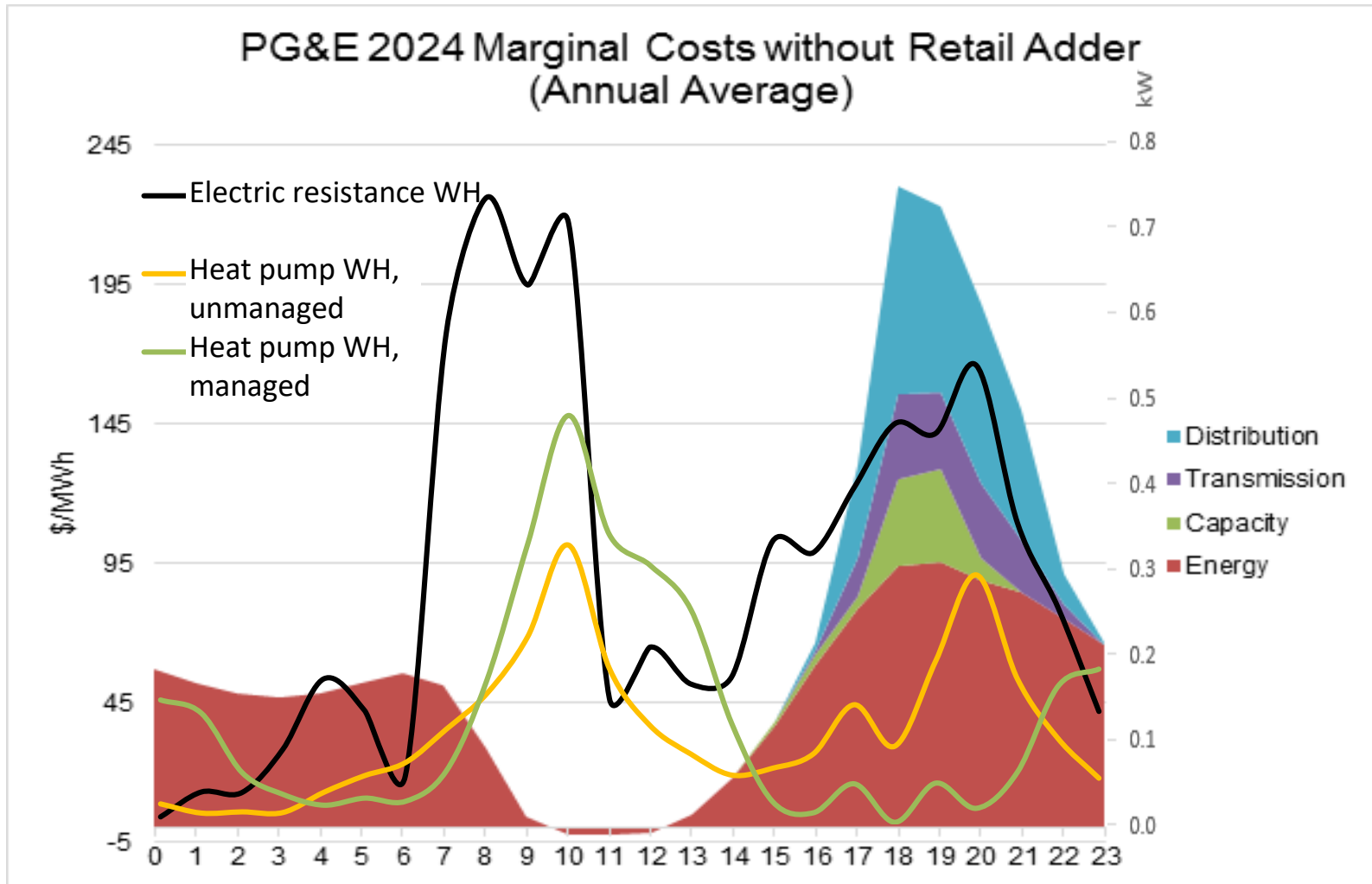
Sample results

CZ12, 3 bedrooms, 50G ERWH, 66G HPWH



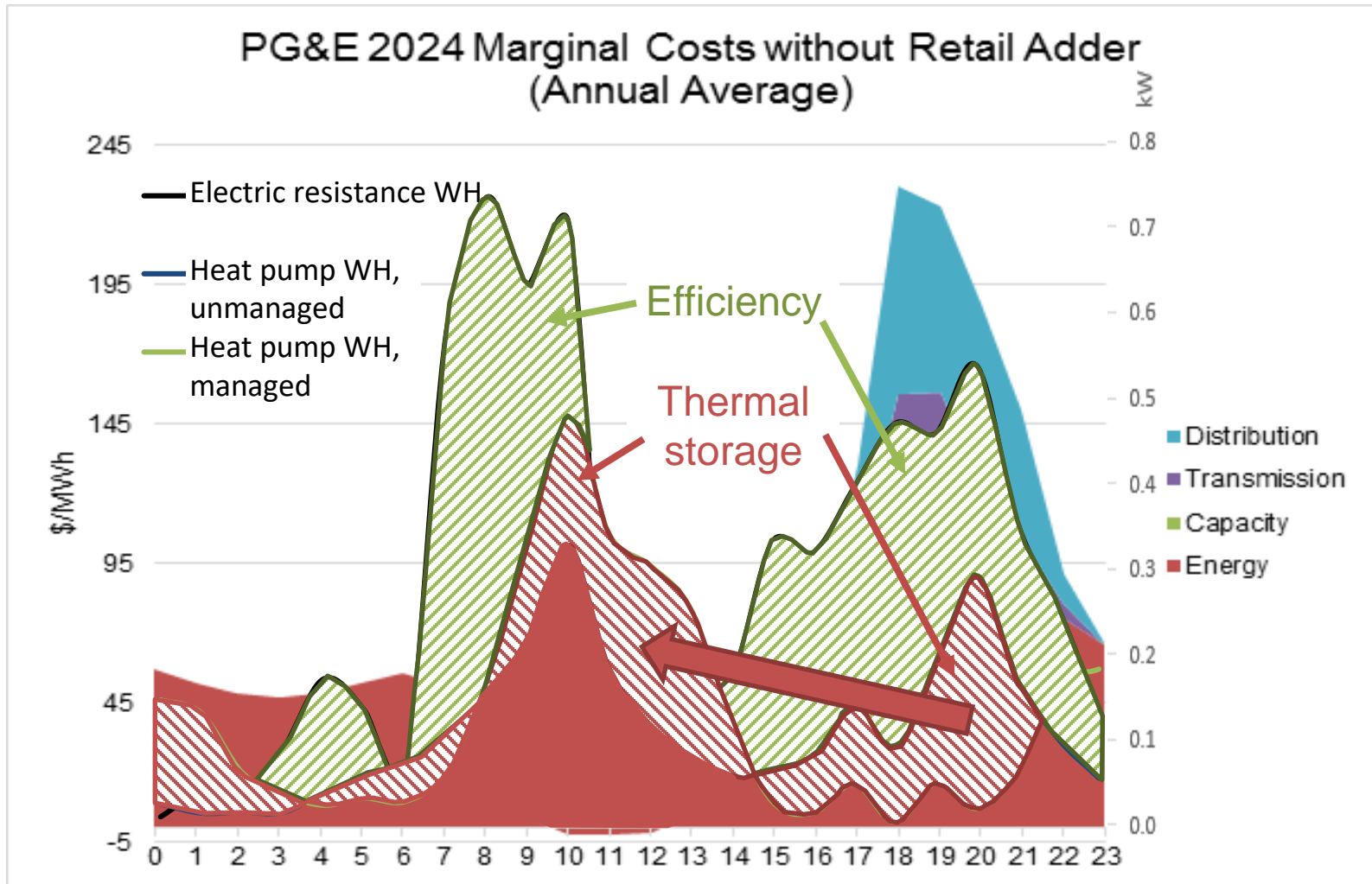
Sample results

CZ12, 3 bedrooms, 50G ERWH, 66G HPWH



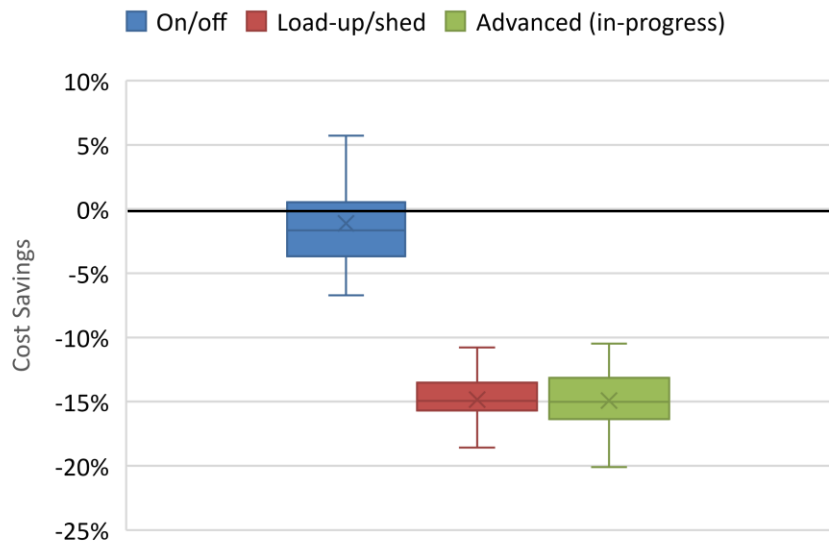
Sample results

CZ12, 3 bedrooms, 50G ERWH, 66G HPWH

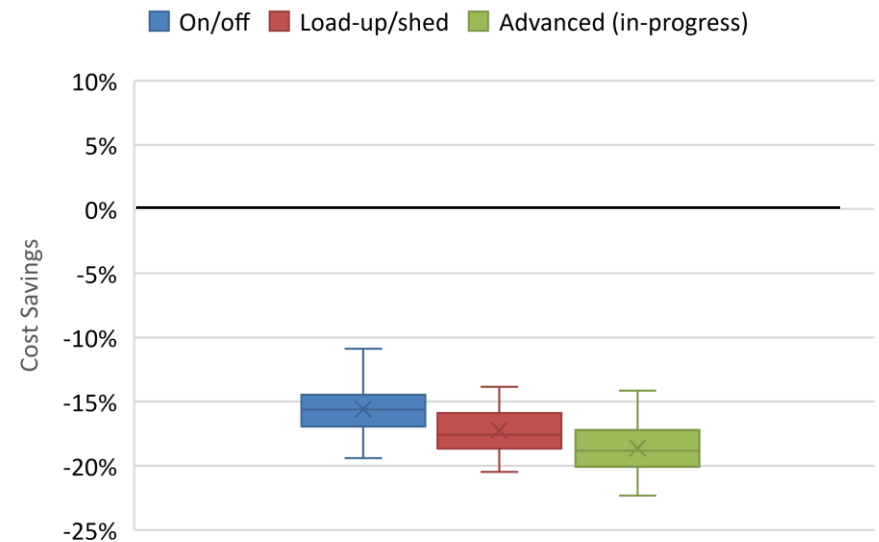


Findings: Cost Savings by Control Strategies

R134a Hybrid



CO2 Heat Pump

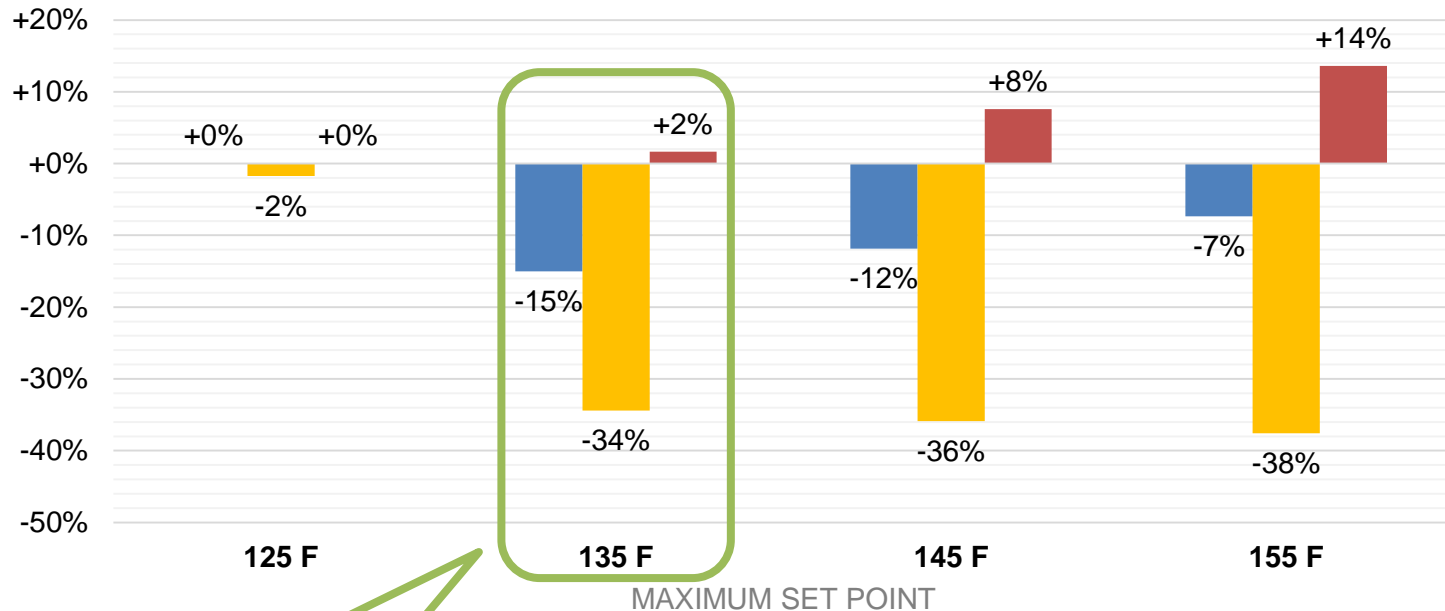


- On/off strategy yields limited savings with R134a hybrid technology, and causes significant runouts
- Advanced strategy is work-in-progress

Findings: Optimal Control Temperature

Cost and Energy Savings By Set Point
(Load-up/Shed Control Strategy)

■ Customer Costs ■ Utility Costs ■ Energy Use



Optimal temperature
for cost / efficiency

Findings: HPWH thermal storage

Modest storage capacity per HPWH, but significant in aggregate:

- Effective storage capacity: Roughly **0.3 to 0.6 kWh** per evening per HPWH
- “If all water heaters in CA were managed...” it would provide **1 to 2 GW** storage capacity
- Limited by peak-coincidence, efficiency penalty, and run-outs
- Varies by household size, climate zone, season.

Roughly half the cost per kWh of stored energy vs. battery storage:

- **\$80-\$600 / kWh** for HPWH thermal storage
- Compared to **\$400-\$800 / kWh** for battery storage

Sources and assumptions:

- HPWH storage: \$50-\$200 for mixing valve and control module
- Home batteries: \$400-\$800/kWh (Business Insider, “10 home batteries that rival Tesla's Powerwall 2”, May 18, 2017)

Findings: operational costs savings

Operational savings depend on what controls optimize for:

| | Customer bill savings | Utility marginal cost savings |
|-------------------------------------|-----------------------|-------------------------------|
| Optimizing for customer costs (TOU) | -15% to -20% | -35% |
| Optimizing for grid marginal costs | 0% to +5% | -60% |

- Optimizing for customer bills yields significant cost savings for both customers and grid/society
- Optimizing for grid marginal costs can **potentially increase customer bills.**
 - Would requires different mechanism to compensate customers, e.g. free or discounted water heater, annual cash payment, etc...

Outcomes scorecard

| | ERWH Unmanaged | ERWH Managed | HPWH Unmanaged | HPWH Managed |
|---|-------------------|-----------------|-------------------|----------------------|
| Peak coincidence (5pm-9pm) | 20% | 0% | 15% | 1% |
| Solar coincidence (8am-5pm) | 50% | 80% | 55% | 65% |
| Effective storage capacity / evening | - | 1-2 kWh | - | 0.3-0.6 kWh |
| Energy use (kWh/y) | 2,570 | 2,640 (+3%) | 1,030 (-60%) | 1,040 (-60%/+1%) |
| Resistive kWh | 100% | 100% | 16% | 14% |
| Consumer bills | \$500 | \$380 (-25%) | \$180 (-65%) | \$150 (-70%/-16%) |
| Utility marginal costs | \$180 | \$80 (-55%) | \$57 (-70%) | \$37 (-80%/-35%) |

3-bedroom house, CZ12, ERWH 50-gallon + 30F thermal storage /
HPWH 65-gallon +10F

* Pending further
control optimizations



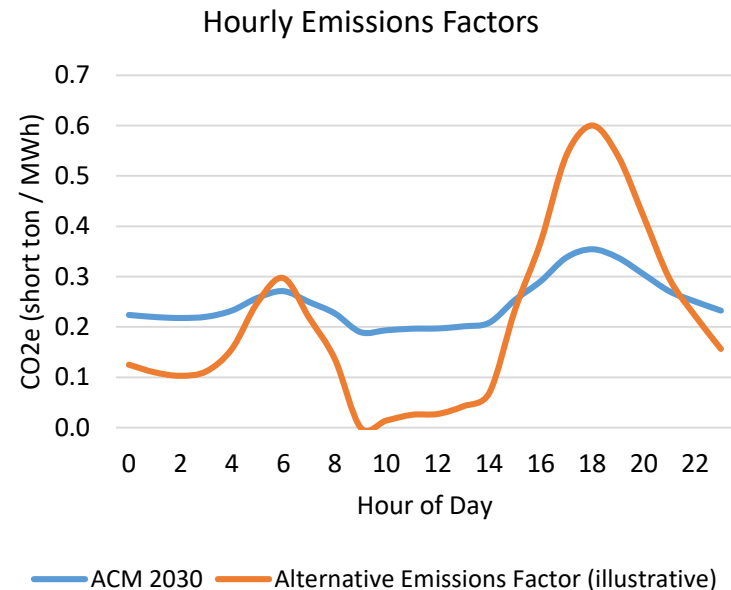
How about GHG reductions?

| | ERWH Unmanaged | ERWH Managed | HPWH Unmanaged | HPWH Managed |
|------------------------|-------------------|-----------------|-------------------|-------------------|
| CO ₂ e (kg) | 700 | 650 (-7%) | 270 (-60%) | 265 (-61%/-2%) |

Wait, why such low GHG reductions from load management?

➤ GHG bean counting issue:

- CPUC ACM emissions factors have low peak/off-peak differentiation
- Uses RPS as both floor and ceiling
- Not appropriate to value load shifting
- Highly differentiated emissions factors could yield > 50% GHG reductions!



* Avoided Cost Model: <http://www.cpuc.ca.gov/General.aspx?id=5267>

* RPS: Renewable Portfolio Standard



Key Takeaways

1. Significant potential for cost-effective HPWH load shifting
 - 130-140F sweet spot (“sweet range”)
 - 15-20% customer savings potential
 - 30-60% utility savings potential

2. Requires:
 1. Smart control technology
 2. Load flexibility programs
 3. TOU rates: cost-reflective and sufficiently differentiated OR alternative customer compensation mechanism
 4. Incentive programs and supportive regulatory environment (e.g. building code)
 5. Appropriate GHG accounting methodology for load shifting

Thanks!

Questions?



Pierre Delforge, pdelforge@nrdc.org

Ben Larson, ben@ecotope.com

Project team: Nick Carew and Logan Piepmeier (Ecotope), Eddie Huestis, Peter Grant (Frontier Energy), Mary Reagan

Steering Committee: David Rivers (SCE), Owen Howlett (SMUD), Beckie Menten (MCE), Rachel Kuykendall (SCP), Geoff Wickes (NEEA), Christine Tam (Palo Alto), Bruce Wilcox, Jim Lutz, Ram Narayanamurthy (EPRI)