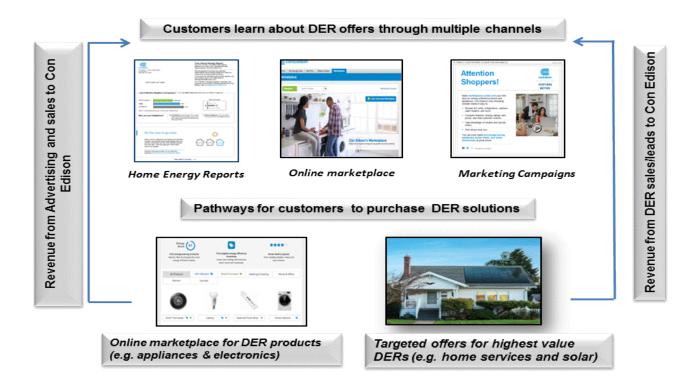
Con Edison Connected Homes Demonstration Project

April 3, 2017

Test new business model that generates revenue and increases DER adoption



Personalized communications, web-portal, and Marketplace

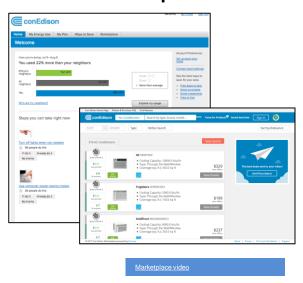
Personalized Energy Reports



High Usage Alert Communications



Web Resources & Marketplace



The demonstration project is an opt-out program for ~ 280K customers in Brooklyn and Westchester, from June 2016-July 2018. 10-20 touchpoints/year /customer for personalized offers (e.g. purchase DERs, thermostats, energy services).

Data segmentation & analytics: pairing customers with DER solutions

- Attributes from utility customer data, public and external data
 - Energy usage rankings
 - Demographics, housing stock and ownership
 - Psychographic segmentation
- Partners data & insights
- Updates to customers' profiles



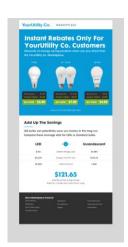
Marketing Strategies

- Google paid search
- Digital ads
- Gmail sponsored promo
- Social media (Facebook, Twitter, etc.)
- Email marketing
- Customer news
- Website
- Sweepstakes



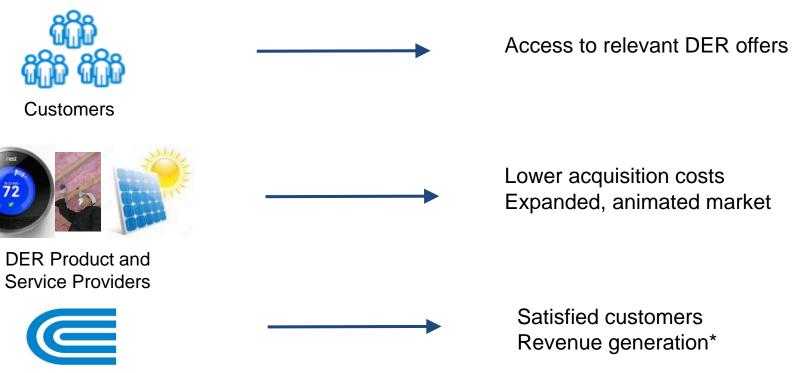






Demonstration Project Video

Project Benefits All:



*Revenue generation benefits Con Edison ratepayers by reducing revenue requirements.



Con Edison