Next Generation Residential Retrofits: Vermont's "Zero Energy Now" Program ACEEE Market Transformation 2017 Conference



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Gabrielle Stebbins, Energy Futures Group



# **Energy Futures Group Consulting**

### **Areas of Expertise**

- Program Design
- Policy Development
- Building Codes
- Evaluation
- Cost-Effectiveness

- **Range of Clients**
- Government Agencies
- Advocates
- Regulators
- Utilities

Clients in more than 30 states/provinces plus regional, national and international organizations. Energy efficiency <u>and</u> renewables.





## **Presentation Agenda**

- 1. Zero Energy Now
  - Context: Why did it come about?
  - What is it?
  - Case Studies and Result
  - What's the Future Hold?
  - Considerations for Program Design
- 2. Zero Energy Now in context of Market Transformation







https://vimeo.com/197440650





Why?



## Vermont context is critical:

- General Ethos
  - Local, Self-reliance, Sustainability, Pioneers
- Small size



- Flexible, nimble, relatively small energy consumption
- Abundant natural resources, relatively clean electricity portfolio
- □ Lots of "firsts"... where to next?
  - Comprehensive Energy Plan: 90% by 2050
  - Renewable Energy Standard Tier Three
  - Strategic Electrification







ZEROENERGYNOW

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- For Building Performance Professionals Association of Vermont (BPPA-VT):
  - Comprehensive energy solution (EE + RE)
  - Coordinated industry contractors
  - Integrated utility programs
- □ For the customer:
  - Streamlined, coordinated less work and confusion
  - Move off of fossil fuels
  - Secure your energy costs into the future
  - Realize all available rebates
  - Guaranteed Energy Savings and Quality Service











### Vermont's 2016 Zero Energy Now program

- Comprehensive, stream-lined home energy efficiency and renewables program
- Minimum program goals
  - Use 10% less energy
  - 50% reduction in fossil fuel use
  - 50% renewable energy



- One touch: one certified contractor guiding the process
- Utilized every available incentive and financing offer and added a bonus
- Energy savings guarantee

uilding Performance Professionals Association of Vermont BPPA-VT

Aiming for positive cashflow



What were **ZEROENERGYNOW** Incentives and Financing Options?

#### Home Performance with ENERGY STAR



□ Up to \$2,500 for weatherization & high efficiency heating systems

#### Vermont Clean Energy Development Fund (RERC)

□ Up to \$5,500 for eligible pellet heating systems

#### Federal Tax Credits

□ Up to 30% for solar PV and geothermal

#### For Select Green Mountain Power Customers

□ Up to \$5,000 more in incentives

### **Financing**



Photo courtesy www.investcroatia.hr

Local loans (0% to 4.99%, \$35k - \$40k, up to 15 years)





## Richmond, Vermont







Annual Savings: 97 MMBtu (650 gal. oil and 1952 kWh) = \$1,595/year Package Cost: \$42,851 gross, \$35,568 net after incentives and Federal tax credits





## Dorset, Vermont

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Annual Savings: 65 MMBtu (416 gal. oil and 2139 kWh) = \$1,153/year Package Cost: \$40,349 gross, \$29,030 net after incentives (\$3,240) and Federal tax





## E. St. Johnsbury, Vermont





Building Performance Professionals Association of Vermont BPPA-VT Vermont's Authorities on Energy Efficiency

## **Customer Reviews**

- □ 87% of customers "Somewhat Very" Satisfied
- 82% of customers would "definitely" recommend the program to a friend (and 18% would probably recommend)
- Customers highlighted how unique it was to have a comprehensive program
- Customers did mention that, even with the comprehensive, streamlined approach the complexity of this work can mean it takes time and patience
- Customers unable to state whether they were seeing their expected savings at time of survey – too soon after project completion









Average	Home Performance with ENERGY STAR (2013- 2016)	Zero Energy Now (19 of the 22 projects; 6/2016 – 12/2016)
Savings (MMBtu / year)	~22	~90
Cost Savings (\$/year)	~\$860	\$3,583
Project Cost	\$7,850	\$41,209
Return on Investment	11%	9%
	Efficiency	







# What's the future hold for **ZEROENERGYNOW**?

### Transition to Efficiency Vermont

- Adding a new "deep energy retrofit" tier to Home Performance with ENERGY STAR program
- Continuation of incentive available for pellet heating system
- Green Mountain Power funding layers PV onto this new tier
  Up to \$1,000 of additional incentives ("Solar Adder")
- Continuation of original 2016 "Zero Energy Now" comprehensive existing homes offering through select contractors









## **Considerations for Program Design**

- Do you have the right ingredients?
- Engaged contractors
- Interested customers, willing utilities
- Regulations
- Incentives and Financing
- Electricity portfolio dominated by renewables
- Integrated Program Tools with a customer cashflow perspective





### **ZEROENERGYNOW** in context of Market Transformation

- What do we mean by "Market Transformation"?
  If end goal is carbon reduction then EE + RE
- Transitioning to Strategic Electrification
  - Blurring of lines: efficiency "and/both" renewables
  - Blurring of three energy sectors: thermal, transportation, electrical power
  - Blurring of lines: utilities and customers





# Challenges

- Political
- Business upheaval
- Aesthetics
- Technical
- Human aversion to change (Many uncertainties and unknowns = risk)
- Regulatory structure
- Financial





## Reasons to keep pushing

- Economic development
  - New jobs
  - Keep money in the local economy
- Satisfied customers
- Healthier communities and planet
- Less waste in the energy sector
- Despite shift in federal government, states and cities will continue to lead this clean energy transition through creative, collaborative





### Q&A

Gabrielle Stebbins gstebbins@energyfuturesgroup.com 802-825-9515



